### Jo'burg Child Welfare

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# ANNUAL REPORT 2015/2016





Patrons' Report Chairperson's Report CEO's Report Assistant Directors' Reports Highlights Breakdown of income and expenditure Honorary Treasurer's Report Independent Auditor's Report Statement of financial position Statement of comprehensive income Extent of services Marketing, fundraising and communications Advocacy Report Child and Family Unit Report Foster Care and Reunification Services Child Abuse Treatment and Training Services Thembalethu Life Skills and Economic Empowerment Centre Elton John Masibambisane Princess Alice Adoption Home Othandweni Family Care Centre Aganang Learning Centre	Board of management	i
Chairperson's Report CEO's Report Assistant Directors' Reports Highlights Breakdown of income and expenditure Honorary Treasurer's Report Independent Auditor's Report Statement of financial position Statement of comprehensive income Extent of services Marketing, fundraising and communications Advocacy Report Child and Family Unit Report Foster Care and Reunification Services Child Abuse Treatment and Training Services Thembalethu Life Skills and Economic Empowerment Centre Elton John Masibambisane Princess Alice Adoption Home Othandweni Family Care Centre Aganang Learning Centre	Mission, vision and value statements	i
CEO's Report Assistant Directors' Reports Highlights Breakdown of income and expenditure Honorary Treasurer's Report Independent Auditor's Report Statement of financial position Statement of comprehensive income Extent of services Marketing, fundraising and communications Advocacy Report Child and Family Unit Report Foster Care and Reunification Services Child Abuse Treatment and Training Services Thembalethu Life Skills and Economic Empowerment Centre Elton John Masibambisane Princess Alice Adoption Home Othandweni Family Care Centre Aganang Learning Centre	Patrons' Report	
Assistant Directors' ReportsHighlightsBreakdown of income and expenditureHonorary Treasurer's ReportIndependent Auditor's ReportStatement of financial positionStatement of comprehensive incomeExtent of servicesMarketing, fundraising and communicationsAdvocacy ReportChild and Family Unit ReportFoster Care and Reunification ServicesChild Abuse Treatment and Training ServicesThembalethu Life Skills and EconomicEtton John MasibambisanePrincess Alice Adoption HomeOthandweni Family Care CentreAganang Learning Centre	Chairperson's Report	
Highlights         Breakdown of income and expenditure         Honorary Treasurer's Report         Independent Auditor's Report         Statement of financial position         Statement of comprehensive income         Extent of services         Marketing, fundraising and communications         Advocacy Report         Child and Family Unit Report         Foster Care and Reunification Services         Thembalethu Life Skills and Economic         Empowerment Centre         Elton John Masibambisane         Princess Alice Adoption Home         Othandweni Family Care Centre         Aganang Learning Centre	CEO's Report	
Breakdown of income and expenditureHonorary Treasurer's ReportIndependent Auditor's ReportStatement of financial positionStatement of comprehensive incomeExtent of servicesMarketing, fundraising and communicationsAdvocacy ReportChild and Family Unit ReportFoster Care and Reunification ServicesChild Abuse Treatment and Training ServicesThembalethu Life Skills and EconomicEtton John MasibambisanePrincess Alice Adoption HomeOthandweni Family Care CentreAganang Learning Centre	Assistant Directors' Reports	
Honorary Treasurer's ReportIndependent Auditor's ReportStatement of financial positionStatement of comprehensive incomeExtent of servicesMarketing, fundraising and communicationsAdvocacy ReportChild and Family Unit ReportFoster Care and Reunification ServicesChild Abuse Treatment and Training ServicesThembalethu Life Skills and EconomicEtton John MasibambisanePrincess Alice Adoption HomeOthandweni Family Care CentreAganang Learning Centre	Highlights	
Independent Auditor's Report Independent Auditor's Report Statement of financial position Statement of comprehensive income Extent of services Marketing, fundraising and communications Advocacy Report Child and Family Unit Report Foster Care and Reunification Services Child Abuse Treatment and Training Services Thembalethu Life Skills and Economic Empowerment Centre Elton John Masibambisane Princess Alice Adoption Home Othandweni Family Care Centre Aganang Learning Centre	Breakdown of income and expenditure	1
Statement of financial positionStatement of comprehensive incomeExtent of servicesMarketing, fundraising and communicationsAdvocacy ReportChild and Family Unit ReportFoster Care and Reunification ServicesChild Abuse Treatment and Training ServicesThembalethu Life Skills and EconomicEnpowerment CentreElton John MasibambisanePrincess Alice Adoption HomeOthandweni Family Care CentreAganang Learning Centre	Honorary Treasurer's Report	1
Statement of comprehensive incomeExtent of servicesMarketing, fundraising and communicationsAdvocacy ReportChild and Family Unit ReportFoster Care and Reunification ServicesChild Abuse Treatment and Training ServicesChild Abuse Treatment and EconomicEmpowerment CentreElton John MasibambisanePrincess Alice Adoption HomeOthandweni Family CentreAganang Learning Centre	Independent Auditor's Report	1
Extent of services1Marketing, fundraising and communications1Advocacy Report2Child and Family Unit Report2Foster Care and Reunification Services2Child Abuse Treatment and Training Services2Child Abuse Treatment and Economic3Empowerment Centre3Elton John Masibambisane3Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4	Statement of financial position	1
Marketing, fundraising and communications         Advocacy Report         Child and Family Unit Report         Foster Care and Reunification Services         Child Abuse Treatment and Training Services         Child Abuse Treatment and Training Services         Thembalethu Life Skills and Economic         Empowerment Centre         Elton John Masibambisane         Princess Alice Adoption Home         Othandweni Family Care Centre         Aganang Learning Centre	Statement of comprehensive income	1
Advocacy Report2Child and Family Unit Report2Foster Care and Reunification Services2Child Abuse Treatment and Training Services2Thembalethu Life Skills and Economic3Empowerment Centre3Elton John Masibambisane3Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4	Extent of services	1
Child and Family Unit Report2Foster Care and Reunification Services2Child Abuse Treatment and Training Services2Thembalethu Life Skills and Economic2Empowerment Centre3Elton John Masibambisane3Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4	Marketing, fundraising and communications	1
Foster Care and Reunification Services2Child Abuse Treatment and Training Services2Thembalethu Life Skills and Economic3Empowerment Centre3Elton John Masibambisane3Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4	Advocacy Report	2
Child Abuse Treatment and Training Services2Thembalethu Life Skills and Economic3Empowerment Centre3Elton John Masibambisane3Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4	Child and Family Unit Report	2
Thembalethu Life Skills and Economic Empowerment Centre 3 Elton John Masibambisane 3 Princess Alice Adoption Home 3 Othandweni Family Care Centre 3 Aganang Learning Centre 4	Foster Care and Reunification Services	2
Empowerment Centre3Elton John Masibambisane3Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4	Child Abuse Treatment and Training Services	2
Elton John Masibambisane       3         Princess Alice Adoption Home       3         Othandweni Family Care Centre       3         Aganang Learning Centre       4	Thembalethu Life Skills and Economic	
Princess Alice Adoption Home3Othandweni Family Care Centre3Aganang Learning Centre4		
Othandweni Family Care Centre3Aganang Learning Centre4	Elton John Masibambisane	
Aganang Learning Centre 4	Princess Alice Adoption Home	
Againang Ecaning Centre	Othandweni Family Care Centre	
Special thanks to all our donors	Aganang Learning Centre	4
	Special thanks to all our donors	4





### Board of management

#### Chairperson: Jeanie Naggan

Vice Chairperson: Prof John Pettifor
Vice Chairperson: Nico Naidoo
Board Member: Aileen Langley
Board Member: The Late Nombulelo Mabomb
Board Member: <b>Yvonne Pillay</b>
Treasurer: Jonathan Reid

### Mission

Our mission is to protect, safeguard and care about children, their families and communities, promoting their rights, wellbeing and dignity.

### Vision

The vision of Jo' burg Child Welfare is to provide holistic child protection services to children in the greater Johannesburg area.

### Value statements

- Providing continuous child centred service delivery that is relevant, evidence and value based.
- Ensuring that staff are continuously capacitated and empowered with core competencies and skills that are relevant to the work that they do.
- An organisation with competent staff that act as change agents contributing to the reduction of poverty and inequality.
- To improve the profile of the organisation and ensure that Jo'burg Child Welfare's image remains relevant and continues to be a voice for children in all forms of media.
- Leadership that is value based, transparent, sustainable and employs good governance to ensure a sustainable organisation.
- Maintaining a high profile, ensuring visibility in communities, advocating for children's rights and forming strategic partnerships which promote the organisation's mission.
  - Cultivates partnerships and shares best practices to enhance service delivery and where necessary, capacitates other organisations.



### Patron's Report

South Africa has an abundance of laws and policies specifically designed to protect children and we have one of the most open-hearted and all-encompassing constitutions in the world. So our child protection framework is certainly impressive. Practical implementation, however, is often desperately lacking. Unable to access basic services, voiceless and vulnerable, many children languish despite laws and policies designed for them to flourish.

This explains the urgency and importance of what organisations like Jo'burg Child Welfare (JCW) do.

JCW provides services to among the most vulnerable of all children. In doing so, these all-important rights can come to fruition enabling the child to go on to lead a productive and happy life. JCW makes differences in the lives of some 45 000 children every year. Our organisation's reach is considerable. Its range of services is expansive and multifaceted. It exists to protect and restore the dignity of children, to safeguard their best interests and to provide them with loving and stable care.

To make a difference to vulnerable children, we must all work in concert to ensure that interventions are meaningful. JCW's works does this. It works closely with government and partner organisations to provide holistic services. And it has a team of dedicated and committed staff who work together to ensure that all children get the assistance they need.

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ANNUAL REPORT 2015/2016



JCW is a team of skilled, dedicated foot soldiers. And we take seriously our mandate to advocate for children on a larger scale. In all this, JCW strives to emulate the values enshrined in the law and to ensure that its interventions reach children in need.

JCW's watchword, "caring for children", is an appropriate description. It is also a call to us all to support its work and services.

#### From the Patrons of Jo'burg Child Welfare

Justice Edwin Cameron Justice Zukisa Tshiqi Basetsana Kumalo Gerry Rantseli Elsdon

JO'BURG CHILD WELFARE 1015/2016



Today, rising uncertainties from different, yet related, directions portend difficulties to come... Individually, none of these dark economic clouds would be sufficient to dampen the short-term prospects for the world economy. But together they present compelling evidence that the world economy is in for a turbulent period in the short term.



The impact of external circumstances on developing countries will depend crucially on how individual countries manage these contingencies. Policies in industrial countries will need to be sensitive to the concerns of "emerging and developing countries" and make it easier for them to restore momentum to the growth process. This would be especially important for low-income countries that have relatively few strategic options open to them for sustained development

The year under review was a challenging one both internationally and locally. The official unemployment rate of 24.30% is unacceptably high, while youth unemployment could be even higher than 50% in many regions. This is a reflection of the poor quality of education and training.

Despite this we take pride that JCW is one of the oldest NGO in South Africa. 2015 & 16 has been a year of fervent efforts towards ensuring that children receive the services they need. Our departments have outdone themselves in ensuring that orphaned, abused, neglected and vulnerable children are cared and protected. Statutory services as provided for in the Children's Act, to training and human rights education, family reconstruction and reintegration, to advocacy and others, JCW provides a multifaceted range of services to children.

None of this would be possible without our numerous donors, a special thanks to the members of the Johannesburg Garden Club who have raised millions of rands over the past sixty five years. They are one of our consistent donors. I thank our donors for their support in its various forms, without whom JCW could not continue its programmes and activities.

A special tribute to the Gauteng Department of Social Development with whom JCW engages in a mutually beneficial relationship in providing services to children.

South Africa's child rights sector is inexhaustibly vibrant with 2016 being an eventful year in this arena. Two proposed amendments to the Children's Act came before Parliament, the National Youth Policy was implemented as well as the National Early Childhood Development Strategy and others. These changes will stand South Africa in good stead as it moves towards a Republic in which children's outcomes are significantly improved. Our Advocacy Department has taken a significant interest in the law reform

process, commenting on a spectrum of pending laws and policies affecting children. Perhaps the most import in this regard are the aforesaid proposed amendments to the Children's Act. A representative from JCW presented at Parliament on changes to adoption, removals of children, retention of children in the child care and protection system beyond the age of 18 years, changes to instances in which a child can be said to be in need of care and protection and others.

Additional pending laws and policies it has commented on include the Draft National Liquor Policy, the Draft National Youth Policy, the Refugees Amendment Bill, the Draft Gambling Policy, the Draft Initiation Policy and the 1st Periodic Country Report to the United Nations on the Rights of Persons with Disabilities. While not all of these relate directly to children per se, they all have some relevance to how children need to be protected from harm. It has also sought to involve children in decisions affecting them and on public forums by promoting active citizenship and activities which go to the raising of awareness about their rights and responsibilities. These include celebrations of commemorative occasions such as National Child Protection Week and the Anniversary of the coming into force of the United Nations Convention on the Rights of the Child.

While the lives of many children have been improved through the efforts of JCW, many children remain in a limbo situation.

There have been difficulties in placing children with disabilities. Many facilities, foster parents and prospective adoptive parents are ill-equipped to cope with the special needs of these children. This has the effect that many of them are placed in inappropriate settings where they do not get the services they need. This is extremely saddening because this group of children is perhaps the most vulnerable of all, with many being subject to abuse, neglect, degradation and difficulty in accessing basic Services.

Significant changes occurred within JCW, with the appointment of new board members or board members acting in different capacities. The board has provided considerable strategic direction and has set up sub-committees, among other work done to date.

Our constitution has now been completed after five years. We had a special Annual General Meeting where the changes were accepted.



It goes without saying that the current economic climate has affected our organisation. There are significant concerns regarding the sustainability of JCW going forward. It has become imperative that we improve on fundraising, but this is difficult because of the level of uncertainty surrounding the country's financial status and the scarcity of resources in the child rights and welfare sectors.

It is necessary to carefully evaluate our income and expenditure to ensure that we can continue to operate as we do currently. In light of this, the board has drafted a turnaround strategy to mitigate the losses we have suffered as a result of these troubled times. We are confident that this will go a long way towards securing the sustainability of the organisation. Our CEO, Margot Davids, and her team will roll out this strategy.

I would like to thank JCW management; staff and volunteers for their dedication and support over the years.

Despite the difficulties with which we are currently faced, a great deal of good has come out of the 2015/16 financial year. It is our hope that we will be able to continue serving the children of the Greater Johannesburg with kindness, compassion and professionalism. We remain proud as ever of what our organisation has accomplished over the years – and continues to accomplish to this day. We trust that our organisation's enduring legacy will remain with us always and that, in spite of the challenges which we are faced, that we will remain strong and steadfast.



#### To quote Bill and Miranda Gates:

"Every day in our work at the foundation, we are inspired by people we meet doing extraordinary things to improve the world. They have all tapped into a different kind of superpower that all of us possess the power to make a difference in the lives of others."

We are not saying that everyone needs to dedicate their lives to the poor. Your lives are busy enough doing homework, playing sports, making friends, pursuing your dreams.

But we do think that you can live a more powerful life when you dedicate some time and energy to something much larger to yourself.

Find an issue you're passionate about and learn more.

Volunteer or, if you can, donate a little money to a cause.

Whatever you do don't be a bystander get involved.

You may have an opportunity to make your biggest impact when you're older.

But why not start now?"

#### Jeanie Neggan





It is often said that change is the only constant in life. Yet humans are evolutionarily predisposed to resist change, because of the risks associated with it. Organisations and people that don't embrace change are bound to lose ground and stagnate. As Benjamin Disreali said "change" is inevitable, change is constant". Even though change is difficult, many times it is for the best. Accomplishing anything great in life requires significant change that pushes us beyond our comfort zones.

This is the manner in which I have viewed JCW the organisation and the people for the year that I have been here. Everyone had to adapt to the change that was brought about by the employment of a new CEO. I personally, have had to change and adapt to the new environment coming from a state-ruled one. Time seems to have flown. The position however, has really stimulated me and has highlighted the need to ground myself back in the struggle of the non-governmental environment where community issues are debated. The passion for the work has not dimmed, I am glad to say.

Change has been seen in the governance of the organisation, and changes to the board of management after many years of services to JCW for this I am immensely thankful for the work done by the chairperson and board of management under Mrs M Maduna. The baton has been handed over to Mrs Jeanie Naggan and a new board of management, which took over in September 2015. The governance and systems had to be reviewed and renewed, but inevitably the services have continued under their stewardship. Ensuring the organisation absorbed the impact of change, the strategic direction remained intact based on the mission, values and culture of the organisation. The chairperson and board of management have provided the counsel and direction ensuring that the organisation which is 108 years old can continue to be relevant and sustainable, despite being subjected to the varied forces that have battered the organisation over its many years of its existence. Our patrons have continued to support JCW. With their skills, knowledge, public and personal persona, it is our belief that they as patrons continue to assist in the promotion of JCW in the public domain and JCW values the advice and wisdom that they can impart. As JCW we really value and cherish the fact that they have they agreed and chosen to associate themselves with us and the future of children.

Change has also been felt and witnessed in the staffing of the organisation, many staff members at an entry level and management level

have left the organisation to pursue other goals. Some have retired, such as Ms Maureen Coetzee who gave of herself selflessly as manager of the Foster Care Department. Her services to JCW are greatly appreciated. However, with the change in personnel, others have remained steadfast and have taken up the challenge to continue to ensure that the organisation is able to meet the challenge of providing services to children. The management team, ably led by the Assistant Directors, continue to provide the support and guidance to the departments that they oversee. Without them, I as CEO, would have had difficulty in adapting to the changed role and environment that is JCW. I would like to extend my appreciation to all the Assistant Directors, Managers of departments and centres, Supervisors and staff who have continued to provide dedicated service to the children, families and communities that we touch in our daily service provision. This management team forms the spine of the organisational services.

A lot of the work I have conducted over the reporting period has contributed to the improvement in the governance of the organisation. Contact sessions with staff in departments and outside centres have proved to be successful, wherein issues raised by staff have been addressed directly. These sessions are conducted on a six-monthly basis, providing staff opportunities for raising issues and obtaining feedback. This has been widely accepted by staff.

The creation and maintenance of partnerships and networks are crucial to the strategic direction of the organisation. The staff and I are involved in various networks at local, provincial and national level, particularly where policy legislation and programmes are discussed. The advocacy work, which has been not only been restricted to the advocacy manager, has ensured that JCW has been able to input on numerous parliamentary and legislative changes. JCW ensured that the policy position on the proposed amendments to the Children's Act was tabled at the portfolio committee on The donor support allows JCW to keep the organisation afloat and provide the services urgently required by nearly



Social Development in Parliament. Our continued presence at the National Child Protection Forum is also testimony to the importance we place on advocacy for Child Rights.

The lifeblood of non-governmental organisations is the support, both monetary and in kind, that we receive from our donors. JCW has a core of donors who have supported the organisation over many years. Despite the changing landscape and donor priorities we receive regular support for the work that has been done for abused, neglected and abandoned children. The donor support, whether it be by money in a JCW tin, individual debit orders or corporate sponsorship, allows JCW to keep the organisation afloat and provide the services urgently required by nearly 45 000 children in Johannesburg.

Thus giving, personal involvement as volunteers, giving of personal time, attending events, walking or cycling for JCW is a hallmark of the type of support provided on a daily basis to the organisation. The subsidy received from the Gauteng Department of Social Development, for child care protection services, sustainable development and HIV and AIDS services rendered, is gratefully appreciated, without it we would be unable to provide the services needed. As the demands for additional needs and services develop and the resources to provide for those needs do not match up, we unfortunately are unable to maintain, expand or sustain the services without additional and/or new financial streams. Our attention during this period was to maintain our present donors and to locate new opportunities. Despite this, we ascribe to the following saying and appreciate all efforts and support given: "No act of kindness, no matter how small, is ever wasted." Aesop.

#### Highlights of our service provision for 2015/16:

We are proud of the achievements of the training department Aganang, who have received accolades from HWSETA. They have stated that Aganang is one of the best training facilities for Social Auxiliary Workers in South Africa. A great compliment indeed.

Gauteng Department of Social Development have also paid Masibambisane Centre for Orphaned and Vulnerable Children a huge compliment by stating that they were impressed by their services and that they were doing a very good job for persons affected and infected by HIV and Aids. Once



again a beacon of hope in an area surrounded by crime poverty and drugs. Additionally, we have moved the ECD centre from the container to a bigger space to enable Masibambisane Centre for Orphaned and Vulnerable Children to apply for government subsidy and to benefit the children.

Our prevention work done by all our social work sections such as CATTS Therapy through Nthabiseng – Parenting workshops, Awareness workshops on Sexual Abuse Prevention, Anti Bullying Workshops in schools in Soweto and Orange Farm continue to be appreciated by communities, schools parents and families in the areas we serve. CATTS Training continues to be called upon to render training further than our borders into other provinces a sure testimony of the need for quality training and knowledge on sexual abuse.

Our work in the inner city of Johannesburg through Thembalethu at the Drill Hall continues to stand out as a beacon of hope for the underserviced communities. Children in these areas benefit by the Chance to Play programme and the independent schools in the high-rise buildings utilise our facilities and our programmes in an area where there is a scarcity of open safe areas for children. Many of these children are transient, refugees and contribute to work done with Destination Unknown and terre des hommes. The skills development programmes supported by the Gauteng Department of Social Development for Security and Computer Training and the Hair and Beauty Training for Women, supported by donors such as Anglo American Chairman's Fund and Proctor & Gamble, are done under challenging conditions, in areas where drugs are traded on the periphery and this makes the service delivery environment difficult, but highlights the need for JCW to remain and continue with services.

A highlight of Foster Care was the placement of a child prior to him turning 18 years old into adoption with the help of the Centre for Child Law at the University of Pretoria, in order to provide permanency in his life. Making a child's dream a reality is priceless and the efforts of all who made it a reality will never be forgotten. The board of management has also approved the Financial Policy, Financial Delegations and Administration policies which has strengthened the financial governance of the organisation.





NEHAWU, for the first time in JCW history, has been accepted as a union for workers.

The advocacy department sought to educate children about their rights through the celebration of various commemorative occasions. Through these initiatives, the children were able to receive human rights education and to participate in sports and cultural activities. Learning about rights and responsibilities, while at the same time being able to partake in their passions, is extremely valuable to children as it amounts to education in a way they can easily assimilate.

Last but not least, I want to mention our statutory work through the Child and Family Unit and the Child and Youth Care Centres which continues to be the mainstay and central pillar of our work at JCW with many children depending on our team of professional social workers and child care workers, nursing staff to provide services that safeguard and protect our children.

A very special word of thanks goes to KFC Add Hope – through your generosity we have been able to ensure that our children receive nutritious meals. Many of our children come into care without having had this advantage so this is extremely important and valued.

The legal firm, Webber Wentzel, have continued to provide JCW with pro

bono legal services through the years and this year was no exception. We have called on them to assist on legal matters concerning children in the High Court as well as on civil matters where they have provided us with counsel. The assistance of Ms Ayanda Ngubo during all these matters has been prompt and efficient and invaluable, and we cannot thank her enough. The assistance provided by Mr Ed Southey has also been greatly appreciated.

KPMG continues to assist JCW with pro bono auditing services, an invaluable service provided by a reputable firm and one for which JCW is eternally grateful. My appreciation to the teams of dedicated staff at all the departments and centres who work around the clock, your dedication to the children in our care cannot go unappreciated and without you, our services will not be possible.

To the board of management, thank you for your unfailing leadership and stewardship to this organisation. In partnership with Patrons, board members donors, stakeholders, beneficiaries and staff we as JCW look forward to another year of dedicated quality service delivery to the vulnerable children who are dependent on our services.

**Margot Davids** 



### Assistant Directors' Reports

In addition to my responsibilities with our Child and Family Unit, the Foster Care and Reunification Services Department, Human Resources and Advocacy, I am also responsible for two very exciting pro-active programmes.

The one is the A Chance to Play programme which is run predominantly from the inner section of the Drill Hall area at Thembalethu. This programme came about prior to the 2010 FIFA World Cup when the A Chance to Play programme was being funded as a legacy programme for the South African World Cup by terre des hommes. At the time this programme was not included at the Drill Hall. However, it soon became apparent that it was desperately needed there as the children in the area were being kept in the high-rise buildings as there was no safe area for them to play. Fortunately, terre des hommes was willing to assist us by adding funding for this area as well. This programme has gone from strength to strength and the children have flourished. Our two play co-ordinators offer, not only sport such as soccer and netball, but also hold indigenous games tournaments, and the children participate in drama, dancing, spelling bee, art music and life skills discussions. It has definitely become a safe haven for them in the busy high-rise, congested area in which this activity takes place.

Another very exciting project that has come about through our involvement with terre des hommes and their collaboration with the German Federal Ministry for Economic Cooperation and Development (BMZ) is a multi-pronged programme aimed at children in the pregnancy and birth to ECD stage of development. In this programme we collaborate with another NGO - Ububele

### Emily is responsible for the following departments:

#### **Child Abuse Training and Treatment Services (CATTS)**

CATTS is a specialised department that offers therapeutic services to sexually abused children as well as rendering support to their families. The overall aim of the department is to provide intervention in an attempt to repair the psychological effects of sexual abuse with the view of enhancing the social functioning of affected children and their families.

CATTS further provides valuable service to sexually abused children through the Nthabiseng Thuthuzela Centre based at the Chris Hani Baragwanath Hospital in Soweto. The Centre responds to the incidences of child sexual abuse through trauma containment, trauma counselling, group work with children and offer relevant and empowering information through community outreach programmes

CATTS also has a training component that provides training to internal staff as well as communities and other service providers. The section also develops training courses and material for identified needs.

Educational and Psychotherapy Trust. Through this programme we have been able to implement the Granny Programme at our Princess Alice Adoption Home. The Granny Programme has already been incredibly successful at Othandweni in terms of ensuring that our babies and toddlers are able to form a meaningful bond and are able to reach their developmental milestones. We have also been able to train two of our staff members at Masibambisane as ECD teachers who will achieve an NQF Level 4 gualification on completion. Furthermore, an emphasis has been placed on parenting skills training, which could be used as an alternative to removal of children from their parents, as well as training staff on identifying developmental gaps in young children due to inadequate stimulation or nutrition. Finally, training on understanding the young child and the impact of bonding or a lack thereof is offered to staff of the OVC organisations with whom we work on the two OVC Forums also forms part of this. As an additional aspect there is an advocacy component which advocates for guality ECD education for all children. This is an extremely positive programme that gives all service delivery staff the ability to do constructive work with families and other stakeholders and everyone is incredibly enthusiastic about it.

We are all confident that the next year will bring more innovate aspects that will spur us on to transform our services positively for the children and families that we serve

#### **Carol Bews**

#### Thembalethu Skills Development Centre

Thembalethu offers skills training as well as comprehensive life skills to disadvantaged community members The main aim of the centre is to improve the quality of life of individuals living in the inner city and surrounding areas

#### Aganang Learning Centre

Aganang provides training courses which are HWSETA accredited. Currently the centre is training for a Social Auxiliary Work gualification as well as a Child Protection Skills Development programme.

The above departments have a strong focus on community development, training and therapeutic services.

#### **Emily Teffo**

## Highlights

## Masibambisane ECD Centre

The vision for the Masibambisane ECD Centre is to have a centre which subscribes to the norms and standards of DSD policies, is registered and subsidised and can continue to be a beacon of hope, in an area where the outlook for many is not good.

The World Bank has done substantial research on the impact of Early Childhood Development and the indicators suggest that when programmes such as these are introduced, children can improve their overall educational and social outcomes.

### The new building will consist of

- Three classrooms for a total of 60 children
- Ablution facilities for the little ones
- Storage and staff area with a small kitchen.
- An outside interactive area in the middle





We had hoped to preserve the big old tree around which we planned to build for story time; but unfortunately it will be removed as the roots could push under the foundations at a later stage. DSD have come on board are ready to register the centre when it is built.





### Jo'burg Child Welfare added 4 new 2 mins - @

May 28th is World Hunger day We at Jo'burg Child Welfare believe that every child has a right to safety and good health and nutrition. We thank our partners at KFC Add Hope whose donation enables us to provide daily nutritional meals to our children in our care. To celebrate World Hunger day,28 May 2016, Double Up your #AddHope donation and make a









Breakdown of Income Expenditure

### 8% 2% 4% 1% 39% 13% 1% 4% 21% 6%

### **Breakdown of income %**

- Government subsidies
- Retention fees
- Trusts, donations and corporations
- Individual donations and bequests
- Overseas donations
- Gallagher Foundation
- Adoption fees
- Events, promotions and second hand sales
- Garden Club
- Other income and special projects

### Honorary Treasurer's Report

### The local and global economies have been on the back foot for a number of years, and this has unfortunately translated into fewer contributions from individuals and corporations. Income for the year is down 1.5%.

#### Notable income movements:

- Donations for the year ending March are down 4% in line with expectations given the weak economy.
- Adoption fees are down close to 50% which will hopefully be rectified in the near future.
- The income from Early Childhood Development Childhood Support programmes which are up over R400 000 for the year, is encouraging.

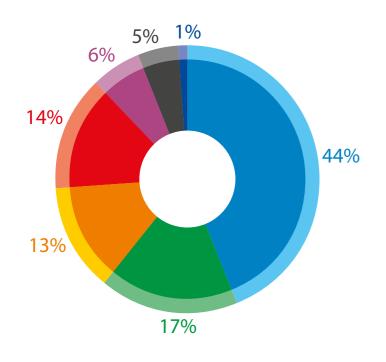
Expenses have been contained below inflation which is a great achievement, but with declining revenue figures will need to be addressed in the upcoming year to ensure the future of JCW.

Special mention needs to be made of the monies donated by KFC ADD Hope which contributed over R2 million for the 2016 financial year. Its support is invaluable in providing welfare to the children of Johannesburg. We are grateful to have the support of The Gallagher Trust which provided JCW with another R4.2 million in 2016.

I would like to thank the Department of Social Development, our sponsors and donors for their contributions. These contributions are vital for the future of our country, as the children who JCW supports are the future of our country. A special thank you to our auditors, KPMG, who have provided pro bono services for the past 106 years, and to the finance team at JCW who has done an excellent job in a challenging period of transition.

#### **Jonathan Reid**

Chartered Accountant (SA) Honorary Treasurer Jo'burg Child Welfare



### **Breakdown of expenditure %**

- Child and family unit
- Residential care
- Child Abuse Treatment and Training Services
- Administration costs
- Fundraising costs
- Aganang Training Centre
- Early Childhood Support Programme





### Independent Auditors' Report

### To the board of management of the The Johannesburg Child Welfare Society

We have audited the financial statements of The Johannesburg Child Welfare Society, which comprise the statement of financial position at 31 March 2016, and the statements of comprehensive income, changes in reserves and cash flows for the year then ended, and the notes to the financial statements, which include a summary of significant accounting policies and other explanatory notes, as set out on pages 13 to 15.

#### Board of management's responsibility for the financial statements

The entity's board of management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as the board of management determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of The Johannesburg Child Welfare Society at 31 March 2016, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards.

KPMG Inc.

Kuranno

Per CS Erasmus Chartered Accountant (SA) Registered Auditor Director 8 September 2016

### Statement of Financial Position at 31 March 2016

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#### Assets

#### Non-current assets

Property, plant and equipment Amount invested with the Gallagher Foundation Trust

#### **Current assets**

Inventory Accounts receivable Cash and cash equivalents

#### **Total assets**

#### **Reserves and Liabilities**

Reserves Accumulated funds Reserve funds

#### **Non-current liabilities**

Operating lease accrual Long-term dedicated funds Deferred income

#### **Current liabilities**

Accounts payable Short-term dedicated funds Current portion of deferred income

**Total reserves and liabilities** 





	2016	2015
	R	R
	• • • • • • • • • • • • • • • • • • • •	•••••
		20.651.024
	23 750 628	30 651 831
	5 739 431	5 837 301
	18 011 197	24 814 530
	4 547 530	3 885 299
	78 246	86 156
	954 714	207 897
	3 514 570	3 591 246
	28 298 158	34 537 130
	14 277 284	21 630 067
	2 671 135	3 304 026
	16 948 419	24 934 093
	4 277 035	4 118 529
	287 122	226 905
	277 468	177 692
	3 712 445	3 713 932
	7 072 704	5 484 508
	5 852 727	5 250 665
	1 051 275	87 630
	168 702	146 213
	28 298 158	34 537 130
	20 290 190	51 757 750

Statement of Comprehensive Income for the year ended 31 March 2016

	2016 R	2015 R
Income	29 058 707	29 464 683
Adoption fees	469 866	891 607
Child Abuse Treatment and Training Services fees	8 500	119 332
Aganang Centre	13 000	-
Donations	9 804 043	10 191 978
Educare fees	28 000	26 650
Government subsidies	12 905 859	13 094 505
Finance income	31 812	97 969
Other	220 118	198 265
Freelance promotions and events	74 884	216 382
Garden Club	550 000	550 000
Sale of second hand goods	332 377	550 499
Rent received	14 222	63 950
Retention fees	2 095 200	1 865 311
Special projects	1 864 079	1 536 184
ECD – Early Childhood Support Programme	478 045	-
Deferred income	168 702	62 051
Expenditure	41 215 848	39 561 380
Directly spent on services	32 862 841	31 902 132
Child Abuse Treatment and Training Services	5 381 425	5 890 675
Child and Family Care	18 071 644	17 619 723
Aganang Training Centre	1 869 643	1 930 802
Residential care	7 062 084	6 460 932
ECD – Early Childhood Support Programme	478 045	-
Administration costs	5 769 429	5 333 408
Depreciation of property, plant and equipment	451 517	356 649
Insurance and bank charges	247 091	238 391
Motor vehicle, land and building, furniture and equipment maintenance costs	1 363 234	480 359
Computer maintenance	154 043	78 703
Payroll expense	3 241 489	2 924 853
Rent, telephone, leasing costs and cleaning	312 055	299 564
Bad debt	_	79 274

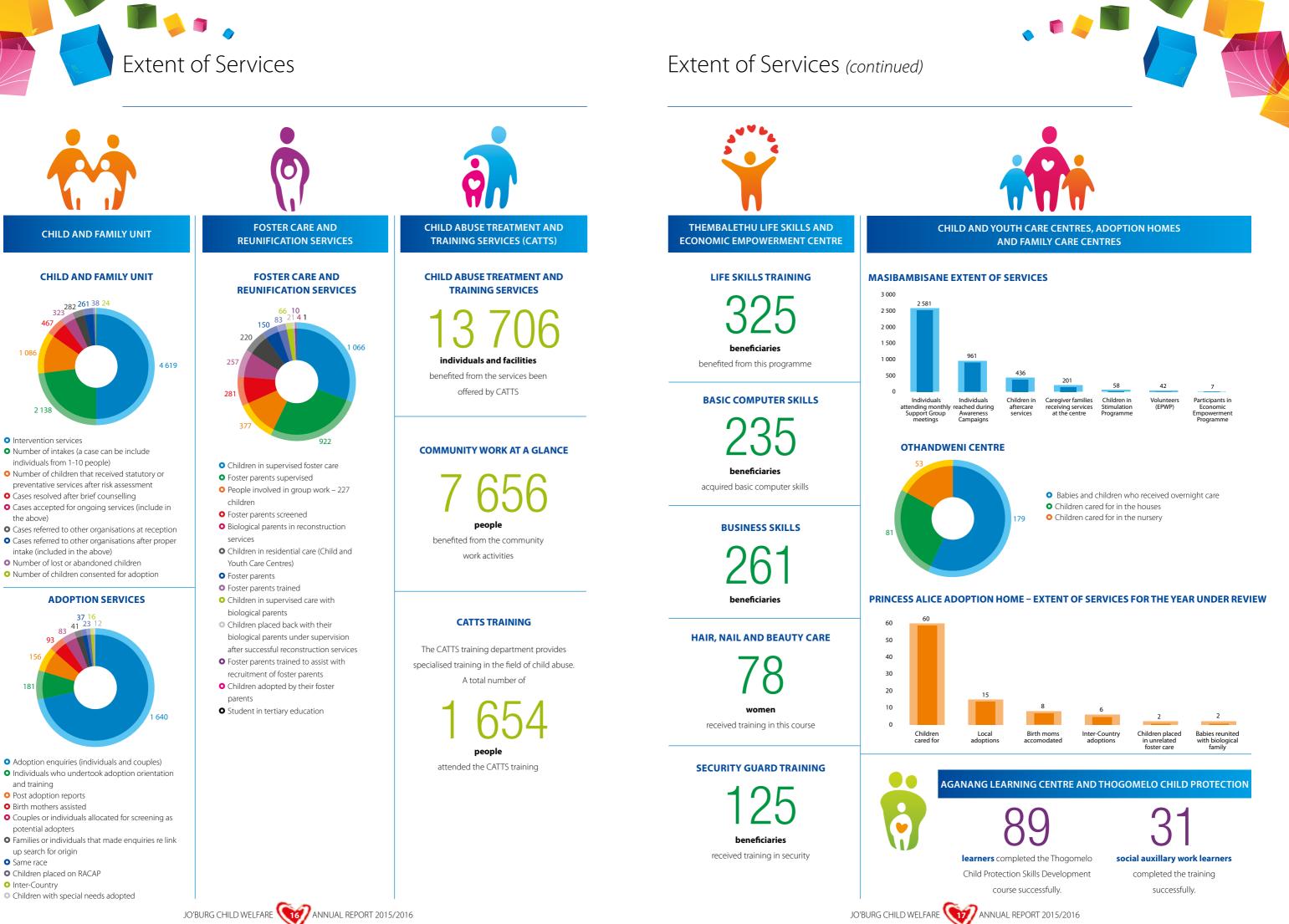
# Statement of Comprehensive Income (continued) for the year ended 31 March 2016

	2016 R	2015 R
Fundraising costs	2 583 578	3 201 455
Insurance	2 248	1 293
Events and marketing costs	402 627	1 483 348
Motor vehicle, land and building, furniture and equipment maintenance costs	333 940	145 729
Computer maintenance	16 402	4 946
Payroll expense	1 694 381	1 371 771
Rent, telephone, leasing costs and cleaning	133 980	194 368
Excess expenses over income	(12 157 141)	(10 096 697)
Loss on disposal of property, plant and equipment	(16 387)	(38 998)
Bequests	-	38 000
Transfer from the sustainability fund – Gallagher Foundation	4 200 000	5 708 485
Surplus of (excess over income)/income over expenditure from total operations		
before transfer to reserves	(7 973 528)	(4 389 210)
Net transfer from reserve funds	620 745	627 272
Surplus of (excess over income)/income over expenditure transferred to		
accumulated funds and total comprehensive income	(7 352 783)	(3 761 938)



1 086

2 13





### Marketing, Fundraising and Communications

In recent years, fundraising within the non-profit sector has been challenging and this has been no different for Jo'burg Child Welfare. The year under review was a difficult one, but the resilience shown by the organisation is admirable given the very important work that we do that of providing a safe haven for society's most vulnerable citizens, its children.



We want to commend all our partners who have continued to partner with us. This includes

KFC Add Hope Trust which sponsored all the food needs for all our centres. This donation enabled us to provide nutritious and balanced meals to all our children during the year and included baby formula for our babies and toddlers.

The Johannesburg Garden Club has been a firm supporter of JCW for 65 years and holds special affinity for our Masibambisane Day Care Centre for OVCs. Other than raising funds through various activities they undertake in the year, they also bring Christmas cheer to our children by putting together gift boxes for each of the 220 children at the Centre during the Christmas period.

Other organisations that continue to be our heroes are: EJA Loerincz Trust, The Mary Slack & Daughters Foundation, Anglo American Chairman's Fund, Vodacom Foundation and staff (through Payroll Giving), Deloitte Payroll Giving staff, Absa Trust Services, Adele Drechmeier Trust, Africa Mining Trust, David Tabatznik Charitable Trust, The Davies Foundation, G.S Elkin Residuary Trust, John and Elsie Barrow Foundation, Hermann Ohlthaver Trust, Loewenstein Charitable Trust, Nedbank Foundation, Telkom Foundation, Morris Gilman Charitable Trust, Kirkness Charitable Trust, Graham Beck Foundation, George Elkin Charitable Trust, US Consulate - Community Grant, Brian Heineberg & Associates, Blue Label Telecoms, Barrow Construction, Afrox and Enerji Electrical.

We would like to give a special mention to Honeycomb BEE Ratings for undertaking our BBBEE assessment on a pro bono basis. Every rand that we save as a result of such generosity goes directly to the children and families that we serve

#### **Events 2015/2016**

Once again, fundraising events were an essential aspect of our fundraising activities during our 2015/2016 budget year. Not only are we grateful for the sponsorship and in-kind support from numerous corporates and individuals who assisted with these events, but we are also extremely grateful to the people who supported us and attended these events

A Mothers and Daughters Supper Club event was held on 7 May 2015 at the Bryanston Country Club. A wonderful evening with just 'the girls' was enjoyed by all. Guest speaker Vanessa Goosen shared with us her story of being pregnant, alone and sentenced to death in a Thai prison for drug trafficking. Vanessa's story of being forced to part with her daughter was one of joy and pain of motherhood behind bars that pulled at the heartstrings of our 208 guests. Thank you to Bobby Sussman for assisting us with this event and also to Gerry Elsdon for taking the time out of her busy schedule to be our MC and help us to raise funds from all the pledges on the evening.

For the ninth consecutive year, WSP has shown its support for the work being done by JCW through sponsorship of the annual WSP Golf Day held on 28 May 2015 at the Johannesburg Country Club in Woodmead. WSP very generously donated R100 000 to JCW, with the balance of R28 000 coming from pledges made by their guests on the day. Such was the success and enjoyment of the day that Mathieu du Plooy, Managing Director of WSP, pledged WSP's commitment to another golf day in 2016. The event raised a total of R128 617 for JCW.

On 2 July 2015 we held our first Quiz Night fundraiser at the Bryanston Country Club. This was a fantastic evening hosted by Bruce Askham, who was dressed up in his Superhero suit (he clearly got the wrong brief on dress code!). Several teams competed for some great prizes which were won at the end of the evening. Our efforts were focused on raising funds for our Gogo Programme and its extension at Princess Alice Adoption Home.

Geared to equip guests with valuable information on being tech savvy parents, JCW's 4th Parenting Workshop was very well received by all those in attendance. The workshop was held at Grayston Preparatory School in Sandton on 16 July 2015. It was attended by parents, guardians and caregivers alike who received precious insights and practical advice from top-quality speakers Nikki Bush and Mark Khoury, who spoke on e-safety and children.

The 702 Walk the Talk took place in July 2015, and JCW entered for the first time with a squad of 36 walkers, dressed in their Hero Squad t-shirts. The day was enjoyed by all who took part in the 5km, 8km and 15km walks around Jo'burg

Not only are we grateful for the sponsorship and in-kind support from numerous corporates and individuals who assisted with these events, but we are also extremely grateful to the people who supported us and attended these events.





### Marketing, Fundraising and Communications (continued)



Last year saw Otis continue their support for JCW, with their sponsorship of the 10th Annual Charity Golf Day on 4 August 2015 at the Killarney Country Club in Johannesburg. The event hosted a full field of golfers who enjoyed a fun-filled day in support of our Gogo Programme. Thank you to Segren Reddy and his team at Otis for their support and participation on the day, and a very special thank you for your R160 000 sponsorship donation this year. The event was a great success, with a record amount of R293 965 raised from this event. Thank you to Carl Rehder for your very kind and generous donation of R20 000 on the day, as well as Jayson Murugasa for your pledge of R60 000 towards our Gogo Programme and its planned extension.

The Fairlawns Boutique Hotel and Spa hosted the prestigious 11th Annual Home Channel Décor and Design Morning held on 16 September 2015. This event was generously sponsored by The Home Channel, Plascon, Fairlawns Boutique Hotel and Spa and Clarins. This is an event that gets better and better every year thanks to the event management talents of Edith Venter and her team at Edith Unlimited. Decadence was the order of the day and guests were treated to delicious food and drinks, as well as a wide variety of gifts, goodies and prizes donated by a number of sponsors. R296 228 was raised at this year's event. The day is so special because of everyone involved.

Are you kidding me? This comedy fundraiser in its second year was held at The Barnyard Theatre in Rivonia on 23 September 2015. We were very happy to have this year's event sponsored by OKI (Printacom); it was an evening filled with loads of fun and giggles. We were able to raise R126 656 this year. Our very special thanks goes out to OKI for the sponsorship, eats and many prizes on the evening, as well as Whacked Entertainment for providing us with the outstanding line-up of comedians made up of Mark Banks, Tumi Morake, Ndumiso Lindi, Mpho 'Popps' Modikoane, Celeste Ntuli, Rob van Vuuren, Alfred Adriaan, Deep Fried Man and DJ Tinkz. We really value our relationship with both Keiron and John.

The Momentum 94.7 Cycle Challenge took place at Riversands in Fourways on Saturday 7 November 2015 (kids race day) and Sunday 15 November 2015 (the main race). We thank HSP for the stand space given to us at both events. We had great fun selling popcorn and Hero Squad t-shirts at the kids race and at race day a week later with a very early start, but we were happy to support our squad of Heroes, amongst them three "Superheroes" and all the others who aspired to be as great. Our 30 riders helped us raise R100 000 this year, making us super-excited to work with such kind and very generous individuals. A very special mention must be made of Nandu Bhula, Jabulani





Manana and Paolo Cianfanelli, the true superheroes on our team; thank you for working so very hard on our behalf.

#### **Goods In Kind**

If you think about "charity", one would think that you only need to give a monetary donation. It is not widely known that giving your old furniture, electrical appliances, clothes or whatever you no longer need, can also assist this charity in doing the work we promised to do for the children in our care.

Many of the goods received are needed in our various facilities allowing our wish lists to be fulfilled. Items such as new curtains, sofas, office desks, carpets and office chairs, clothing, shoes, household goods and many other goods are received and distributed to our centres and head office respectively allowing broken office furniture to be replaced with newer versions and the children to receive better clothing than what they have already.

I have also given children's books and educational as well as inspirational books that were donated to us to both the Soweto and Eldorado Park facilities for their mini libraries which they have on the premises for the children to utilise for their homework and debating research projects.

You might think that things in your home are old and you have no further use for it due to downsizing or moving to another home or country. For whatever reasons you part with your possessions, remember what they say: "One man's junk is another man's treasure."

Items such as baby nappies and food products, milk, bath soaps and medicines are not long lasting so these resources need to be purchased on a monthly basis. Life is expensive nowadays and these purchases really knock the budget. If you are a parent, or planning to be one soon, you will understand how expensive looking after one child is. Now imagine what this might be like with 100 children and that is just our babies! We also have toddlers and pre-schoolers through to teenagers supported by our facilities. With 360 children who we care for daily within our facilities, not to mention the other 44 500 children that we serve throughout the year, the costs of school fees, living expenses, clothing, groceries and entertainment is no joke.

The items I receive which cannot be utilised in our facilities are turned into money. Now, I'm sure you are wondering how this is done. No, we do not have a machine that you put your kind donation into and convert this to money how easy would that be?

Let me explain: The goods that we cannot use get sent to charity shops

where the items are sold for us. Jo'burg Child Welfare also has a small charity shop on the corner of Commissioner and Ntemi Piliso Streets where many people visit and share the experience of purchasing something that may be considered old to you, but is new for them. Many happy customers have left from the shop having found something they were looking for.

Money generated from the sales of such items is placed in our bank account for the use of purchasing what we require in the facilities. At the end of the day, we all benefit from the experience of giving and receiving.

Our children are happy that they have a roof, warm bed, clothes and food in their tummies and loving caregivers who teach them how to grow and respect the world around them. The children know that without the wonderful people called "donors" they would not be where they are today, but possibly living a life of abandonment and abuse on the streets and alone in the cold with no food and warmth, lacking the love they so desire and deserve.

Individual donors - you are angels in disguise and on behalf of the children in Jo'burg Child Welfare's care, I thank you from the bottom of my heart for thinking of us as your first choice when giving your hard-earned possessions to save even one child.

#### A special thanks to the following companies:

- Megga Candy Distribution for their donation of Easter eggs
- Fairways Primary School for their donation of Easter eggs
- Absolute Organix for their continuous donations of milk powders and porridge
- Orchard Foods for their monthly donation of baby food to our Princess Alice Adoption Home
- Discovery for their donation of teddy bears
- Transpace for their donation of jiffy bags
- Harris Nupen Molebatsi Attorneys for the new boardroom table

Remember, if you do not need it, someone else will.

#### **Elaine Montague**

Marketing, Fundraising and Communications Manager

JO'BURG CHILD WELFARE 1017 ANNUAL REPORT 2015/2016



Advocacy Report

The work of the Advocacy Department is focused largely on the following: legislative and policy processes, participation on various forums, implementation of projects with partners and human rights education for children and those who work with them. In respect of the first of these, the department has concentrated its efforts on providing commentary to government on pending legislation and policy. These include the Draft National Liquor Policy, the Refugees Amendment Bill, the Draft Gambling Policy, the Draft Initiation Policy and the First Periodic Country Report to the United Nations on the Rights of Persons with Disabilities. While not all of these relate directly to children per se, they all have some relevance as to how children need to be protected from harm. Particularly pertinent was the opportunity to comment on the First and Second Children's Amendment Bills. These proposed amendments were broad, including provisions pertaining to the child in need of care and protection, adoption, the National Child Protection Register, transitional support measures and others. The commentary provided was extensive, and was also presented to Parliament. Our inputs, and those of like-minded members of civil society, ultimately had a significant impact on the Portfolio Committee on Social Development's choices made in respect of the Amendment Bills.

In its efforts to act as an agent for change, the Advocacy Department of JCW serves and participates on a number of forums and networks highly relevant to the child rights sector. These include the Working Group on Positive Discipline, the National Child Care and Protection Forum and the Gauteng Welfare and Social Services Development Forum. It is through these platforms that multilevel stakeholders can exchange knowledge and experience, discuss their issues, constructively engage with one another and ensure accountability.

In the 2015/16 financial year there has been considerable focus on the rights of non-national children. This has been as a consequence of on-going issues in South Africa pertaining to this group of the child population surrounding care and protection as well as social cohesion. JCW is an implementing partner of German Organisation terre des hommes. This organisation has instituted an

international campaign entitled "Destination Unknown", which has a specific focus on migrant children. During the 2015/16 financial year, JCW has participated in a working group on the subject where ideas are exchanged, current and emerging issues are discussed and projects are implemented which advance the rights of such children and promote their active participation in issues affecting them. Xenophobia was the focus of a dialogue held in July 2015. At this dialogue the Junior Mayor of Johannesburg handed over the demands of the Destination Unknown campaign to the City of Jo'burg. The children from Thembalethu had the opportunity to make presentations or recite poetry on the issue.

In addition to its participation in the working group, the Advocacy Manager capacitated JCW social workers in working with foreign children. This was a response to chronic issues regarding access to basic services and care and protection. Training was thus coordinated by the department and carried out by Lawyers for Human Rights. This proved extremely valuable to our social workers and had extremely positive feedback. Despite this, much remains to be done before these issues are resolved as they are deeply complex, entrenched and long-standing.

The Advocacy Department acknowledges the importance of a culture of advocacy being infused throughout the organisation. During the course of the 2015/16 financial year, a guide was thus developed for the use of all persons within the organisation. This is expected to be rolled out and proliferated in the coming year.

One of the core components of effective and holistic advocacy is grassroots empowerment. This is because when people know and understand their rights they are better able to claim them. As such, the Advocacy Department organised celebrations for the children it serves, that were aimed at teaching them more about the legal guarantees given to them by the Constitution and enabling legislation. The first of these was for National Child Protection Week. CEO Margot Davids presented to the children of Masibambisane, Othandweni and Thembalethu on Rights and Responsibilities, and CATTS trainers presented anniversary of the coming into

Celebrating the

operation of the United Nations Convention on the Rights of the Child

on safety and security of the person. World Play Day also fell within this period and was thus incorporated into the festivities with structured play activities organised. The second of these activities took place amid the celebration of the 26th anniversary of the coming into operation of the United Nations Convention on the Rights of the Child. The right to education and its contents was specifically extracted from the Convention and chosen as a theme for the event. The children were addressed on the theme and then presented poetry, presentations and short dramatic pieces on the subject as well as a debate.

William Faulkner said: "Never be afraid to raise your voice for honesty and truth and compassion against injustice and lying and greed. If people all over the world...would do this, it would change the earth."





Through advocacy and activism in aid of the rights of children, JCW is hoping to be a part of such change.

#### **Nicole Breen**

Advocacy Manager

# Child and Family Unit Report

We live in a world where the most vulnerable in our society are not always protected nor do they feel safe. President Mandela advocated that as society we need to do more to protect our children who are vulnerable.



"Safety and security don't just happen; they are the result of collective consensus and public investment. We owe our children, the most vulnerable citizens in our society, a life free of violence and fear."

- Nelson Mandela, Former President of South Africa

That is why we have embarked on a very exciting journey of introspection to ensure that our children and communities receive the best possible services.

#### Services rendered by the Child and Family Unit

The Intake Section is the entry point for most of our cases into the organisation and people often refer to this section as the "Trauma/ER Centre" of the organisation. Cases are reported by members of the community as well as other service providers. The daily intake can range from 20 to 30 cases per day, and there has also been an increase of referrals via social media

An example of the cases dealt with included a 10-month-old child with cerebral palsy who was referred to us. The case was reported by a concerned community member after the mother had left the child in her care. The child was placed into a Temporary Care Facility as the child required special care. The mother, who was later reunited with her child, was trained by the hospital on the needs and techniques of caring for the child. The placement was supervised by a social worker to assist and support the mother to prevent a repetition of the incident

Another aspect of the Child and Family Unit is that of Risk Assessment.

If a child's life is in danger or if there are any serious concerns regarding the safety of a child where a child is abused and/or seriously neglected our risk workers have to follow up immediately and investigate. Wherever possible family care is strengthened, allowing the child to remain with family. However, if a child is in danger then the social worker will need to assess whether removal and placement in alternative is the best option. An example of this

was when a case was reported on our Facebook page regarding a child who was left on a balcony for the whole day without any food and poorly dressed. It was found that the child was physically abused and neglected. The child was removed immediately; and the caregiver as well as the father were criminally charged.

Social workers who render Statutory services investigate, find alternative placements and appear almost daily in the various Children's Courts around Johannesburg to open, update or finalise the cases before the Presiding Officers. This takes up much of the time of the social workers in the Child and Family Unit.

Adoptions in different cultures have become more and more acceptable. Childless couples have the chance to be parents and this provides permanency which is our focus for orphaned, abandoned and special needs children. National adoptions are always our first priority as efforts are made to maintain children within the country. Inter-Country adoptions will be our last option if a child is accepted by our overseas partners.

We managed to place a child with special needs with one of our Inter-Country Adoption Partners This child had multiple challenges and required medication that was not easily available in South Africa. She is currently thriving with the specialised medical care that she is receiving and this has positively impacted on her life.

This is just one of the heartwarming stories of our adoption team. We continue to work with our overseas partners who are a lifeline for our children, who would otherwise probably grow up in an institution.

We can't express our appreciation to our funders, donors, partners, stakeholders and last but not least our community members sufficiently. They are our ears, hands and feet that are able to report any case of abandonment, neglect and abuse.

#### **Lowina Fourie**

Child and Family Unit Manager

Our daily intake can range from 20 to 30

cases per day

"A population that does not care of the elderly and of children and the young has no future because it abuses both its memory and its promise" – Pope Francis



JO'BURG CHILD WELFARE



### Foster Care and Reunification Services

"Every child you encounter is a divine appointment" Wess Stafford, President Emeritus of Compassion International. This is a philosophy that the Foster Care Department lives by. We take pride in treating every child that we meet with the utmost respect, love and dignity and strive towards making sure that their best interests are upheld.



We ensure that we not only provide a loving and caring environment for our children, but also that they grow up to become the best that they can ever be by providing them with guidance through counselling (individual and group work), support through mentoring (Bridgman Foundation and Rheinallt Jones Trust) and through capacity building and empowering of our foster parents.

The team continued to work effectively and efficiently to serve the community and guaranteeing that our children's needs are met. This was facilitated by the continued efforts to advocate for their rights, and seeking and providing warm, loving and conducive homes for them.

Recruitment drives were held in Kliptown, White City, Rockville, Zola, Protea Glen, Eldorado Park and Bosmont throughout the year reaching a total number of 281 prospective foster parents. Existing foster parents were used to assist with recruitment which yielded positive results in a sense that the prospective foster parents had a chance to interact with the existing ones in learning and understanding the dynamics of fostering a child.

Through the media we attempted to recruit more foster parents and interviews were done on Morning Live and Jozi FM regarding foster care. Ten existing foster parents were also trained to recruit prospective foster parents from the areas in which they reside. Through this campaign we were able to place 233 children in foster care.

The department also saw four foster children been adopted by their foster parents which meant security, stability and permanency in their lives and everlasting joy for the foster parents. Concerted efforts were made to assist our children through groupwork, either therapeutic or educational in nature. Through this 227 children benefited. This had a positive impact on our foster children as we saw positive changes in their behaviour as well as dedication to their academic progress. One of our foster children who was financially supported by the Rheinallt Jones Trust graduated through Damelin with a BCom Markerting and Business Management Degree, while 45 children were able to improve their academic levels through the financial assistance of the Bridgman Foundation.

The Foster Care Department hosted Professor Rami Benbinishty from Bar Ilan University in Israel while he visited South Africa doing research on alternative care.

Child protection week was commemorated by visiting Skeen Primary School in Alexandra and Emathafheni Primary School in Soweto to educate the children about their rights and responsibilities. The department took time to dedicate their 67 minutes to Nelson Mandela by visiting Othandweni Children's Home to spend time with the children and helping in the kitchen, as well as doing gardening and some administrative work.

The department also bid farewell to Maureen Coetzee who had been the manager of the Foster Care Department for almost 19 years. Her dedication, hard work and leadership skills have had a positive impact in JCW and the lives of the children we serve

Despite all the achievements that the department had, there were also challenges. A serious challenge, which still exists, is the scarcity of prospective foster parents especially for our children with special needs and those with behaviour problems. This is primarily due to the nature of such placements and the adverse economic climate. The shortage of sufficient and reliable transport was also a challenge as social workers have to attend court and do home visits. The delays in issuing Form 30s by the Child Protection Register Section/Unit at the Department of Social Development in Pretoria is a serious concern

Our sincere appreciation goes to our foster parents who open their hearts and homes to our children and give them love, support and care. As it is said "it takes a community to raise a child". To the Bridgman Foundation and the Rheinallt Jones Trust we are grateful for the continued support in making it possible for our children to improve their academic levels and reach their full potential.

And lastly, to the team of warriors (the Foster Care Team) who continue to fight and advocate for the rights and safety of our children, your dedication and hard work does not go unnoticed. Thank you for keeping the little light in our children's hearts burning. Salute!

**Lebogang Maribe** 

Manager

**Placements** were secured for a total of

children



### Child Abuse Treatment and Training Services

The Child Sexual Abuse unit was established as a result of the alarming increase in the number of child sexual abuse cases reported. The unit offers services at the Head office of Jo'burg Child Welfare as well as at centres in Soweto. The unit provides short and medium term counselling to child survivors of sexual abuse and their families



Social workers in the Child Abuse Treatment and Training Services (CATTS) department work with children from all walks of life and encounter many different challenges that require strategic intervention. Working with children is exceptionally challenging work that requires a great deal of commitment from both the therapist and the victim. The road to recovery is often a slow process and such traumatic events could lead to negative behaviour displayed by the victim. The therapist is responsible for creating an awareness of the link between the trauma and the victim's negative behaviour with the aim of eradicating the harmful behaviour. Children and adults alike often feel that their world has come crashing down around them following an incident of sexual abuse and the skilled therapist has to help the victim to rebuild their sense of worth. Much emphasis is placed on family support which, in itself, carries many challenges such as the stigma associated with rape

CATTS further offers services at the Nthabiseng Thutuzela Care Centre based at the Chris Hani Baragwanath Hospital in Soweto. Thutuzela Care Centres are one stop facilities that have been introduced as a critical part of South Africa's anti-rape strategy, aiming to reduce secondary trauma for the victim, to improve conviction rates and to reduce the cycle time for finalising cases.

The services rendered at Nthabiseng are short term with a specific focus on trauma debriefing, containment of the client, and working with families to ensure a positive support system for the victim. Caseloads remain high at the Nthabiseng Thutuzela Care Centre which is a clear indicator of the rape epidemic in South Africa. Understaffing and lack of funds continue to place a burden on service delivery at the clinic.

In the last financial year a total of 13 706 individuals, families and community members benefited from the services offered by CATTS.

One of the new initiatives of this department was the intensive work done with parents in the form of training workshops that were held in the Soweto and Eldorado Park area. Parents were taught how to cope with difficult behaviour that a child might present with after experiencing a traumatic incident such as rape and molestation. Parents continue to remain a focal point of intervention in an attempt to reduce the number of family relationship breakdowns and in promoting the safety of children. Parents are made aware of their own style of parenting and methods that can be utilised to improve communication between the parent and child.

The Child Abuse Treatment and Training Services Department uses community work as a vehicle to take services to the people. The community work initiatives ensure that early intervention and prevention programmes are been rolled out in communities. The benefits of community work are countless and a knowledgeable community is a powerful community. During the period under review 7 656 people benefited from the

community work activities. Enthusiastic staff offered:

- Gender based violence workshops
- Parenting workshops,
- School Holiday programmes for children where we partnered with other stakeholders such as the South African Police Services, POWA, The Teddy Bear Clinic and the National Prosecuting Authority in campaigns that created awareness in communities and taught children personal safety.

#### **CATTS training**

The CATTS Training section provides specialised training in the field of child abuse. A total number of 1654 people attended the CATTS training courses. Some of the popular training courses on offer include:

Basic Counselling for Lay counsellors: Psychological First Responders; Trauma Containment; Training on the Children's Act and the Sexual Offences Act; Child Sexual Abuse and Trauma Containment; Safety Tips for Children; Project Planning and Management; Understanding and Management of School Bullying; Understanding Delayed, Partial and Non-Disclosure of Child Sexual Abuse; and Risk and Safety Assessment in Child Protection.

The Training section at CATTS has expanded its services in the community by providing Bullying workshops to several schools in the inner city. These workshops were well received by the schools as bullying continues to be on the increase in most schools throughout the country.

All training courses have Continuing Professional Development accreditation through the SACSSP. The training primarily focuses on sexual 13706 individuals benefited from the

individuals benefited from the services been offered by CATTS

abuse and other training areas are secondary. A challenge faced by the Training section is the financial limitations of prospective trainees. NGO's are finding it increasingly difficult to train their staff as a result of their limited budgets. Despite the financial constraint the CATTS training unit remains committed to providing cost effective courses to organisations which cannot afford it. Our sincere appreciation is extended to the

JO'BURG CHILD WELFARE

Department of Social Development, NACOSA, and all other donors and partners in this initiative

Raquel Reddy CATTS Manager



The face of Thembalethu has changed several times over the years of its operation. Initially a place of refuge for young girls on the street, it has transformed into a dynamic and vibrant economic centre that benefits both men and women.

"South Africa has one of the worst youth unemployment rates in the world. By some estimates, less than half the working age population is employed, and the figures for those under 35 are even worse." - Thero Setiloane, 2015

Thembalethu is committed to providing economic development programmes to the most those living in the inner city where there few opportunities for upliftment and employment.

### Thembalethu offers the following training: Life Skills Training

All trainings incorporate a one-week life skills training course which covers the following topics: Personal Hygiene, Taking control of your life, Communication, Substance abuse, and Parenting skills.

During this period, 325 beneficiaries benefited from this programme.

#### **Basic Computer Skills**

235 beneficiaries acquired basic computer skills. The course runs for a week and consists of the following: introduction to the computer, Microsoft Word level 1, Excel level 1 and Internet.

#### **Business Skills**

This training course consists of the following: Introduction to business, Money/ Financial management, Time management, Drafting the business plan and Customer care. The course is offered over a five day period and 261 people benefited.

#### Hair, Nail and Beauty Care

Thembalethu partnered with Proctor and Gamble who hosted two business skills workshops for the women who were thereafter given an opportunity to draw up their business plans. The top three business plans have received a start-up capital for their businesses as well as free mentorship from the staff at Proctor & Gamble. 78 women received training in this course.

#### **Security Guard Training**

Security training is now being offered at Thembalethu and is subsidised by the Department of Social Development. This is a five week training which includes Grade E, D,C,B,& A. All beneficiaries enrolled in this course are given the opportunity to attend the Life skills and the Basic computer skills. A total of 125 beneficiaries received training in Security.

What needs to be noted with these trainings is that the service providers of each of the trainings have made a commitment to assist the trainees in job placement post training.

#### **Best Life for Every Child**

Implemented in 2012, the Best Life for Every Child project was tasked with bringing together various stakeholders with the vision of improving the quality of life for all children in the inner city. Stakeholder collaboration allowed experts in their various fields to collectively contribute to a common vision of improved service delivery.

Partners to the project include City of Jo'burg Region F Management, Johannesburg Metropolitan Police Department (JMPD), Love Live, Sonke Gender Justice, Pikitup, EMS and others. Support groups for the various stakeholders have been implemented.

The stakeholder collaboration is celebrated annually and for this period it was celebrated on the 4 December 2015 whereby all stakeholders showcased their programmes and vision for the inner city. The Best Life for Every Child project has also been instrumental in providing the Parenting, Road Safety and Learn Not to Burn trainings. The Activities club plans and implements different joint ventures and special attention was paid to commemorative days such as Human Rights day and Heritage day.

Without the support of donors we would be unable to provide such innovative and relevant services to children and parents in the inner city.

#### **Raquel Reddy**

Thembalethu Manager



beneficiaries benefited from life skills training

Implemented in 2012, the **Best Life for Every Child** project was tasked with bringing together various stakeholders in the inner city with the vision of improving the quality of life for all children in the inner city.

JO'BURG CHILD WELFARE

### Elton John Masibambisane Orphaned and Vulnerable Children's Centre

Masibambisane OVC was established in 2003 and launched by Sir Elton John in 2005. The centre provides a safe haven for orphaned and vulnerable children in Eldorado Park and surrounding informal areas of Kliptown, Mandela Square and Slovo Park It is a support system for parents and quardians of children and community in areas that we services.



#### What we do

- Providing psycho-social services and daily meals for all children.
- After care services for 230 primary and high school children.

 Facilitating daily and weekend programmes which include academic/ educational; sports, art and recreation; a chance to play; holiday programmes/ camps.

- Promoting Child Participation.
- Networking for adding value to our services.
- Community outreach Facilitating Dialogues on Social Issues.

#### Academic/ educational programmes

#### Early Childhood Development Programmes

Masibambisane operates a ECD centre with 30 children in the foundation phase to prepare them for school readiness. The centre has been moved into the small hall due to space constraints and bi-laws which prevents the registration of a facility in a container. 15 Children graduated to proceed to grade R. They also showcased their knowledge, skills and attitude that they acquired throughout the year as the ECD centre laid an excellent foundation for them.

One of the parents wrote a letter of appreciation for the impact that the ECD centre made regarding her child with learning challenges. The ECD is inclusive of children with learning disabilities.

#### Academic awards celebration

Every term Masibambisane Centre celebrates children that have achieved academically to encourage them to aspire more in order to be successful in making a better life for their future. A total of 104 children for the 4 terms were acknowledged in this manner.

#### Sports programmes

Netball tournament organised by City of Joburg in partnership with Unity is Power

A series of netball games were held leading to the final tournament "Wafa Wafa" played during Women's month. Masibambisane won the tournament and were crowned as the most improved netball team.

#### Soccer tournament organised by Unity is power

Unity is Power consists of various Orphaned and Vulnerable Children's Centres. They organise soccer and indigenous games tournaments every school holidays, to assist children to tap into their talents whilst keeping them away from negative influences within their communities.

#### Arts & Performing art programmes

Heritage Day Celebration was very vibrant as the children showcased their talent on the following categories: poetry; traditional dance and singing; artistic drawings. The skirts that the little children wore were designed by the art and craft group.

#### Every Child's Birthday.

All the children's birthdays are celebrated on a quarterly basis to ensure that "Every child's birthday" is acknowledged. The celebrating children are treated to birthday cakes which they share with all the children; also receiving cards designed by the children's committee, and individual age appropriate gifts organized by fund raising department. This is very exciting for the children as they never enjoy this opportunity at home due to their disadvantaged background.

#### Perfect Wedding Day Celebration

A programme that was symbolic to seal the relationship between Masibambisane and the children as beneficiaries. The children signed a pledge to abide by the rules and regulations of Masibambisane Centre; the staff also signed a pledge to undertake their duties with commitment & diligence.

#### Holiday Programmes & Holiday Camps

Children are taken to camps to enable them to experience the world outside their familiar surroundings and to give them opportunities to explore beyond their comfort zones. The impact on the children who attend the Masibambisane centre has resulted in many of the children developing confidence and having a high self-esteem.

### GREETINGS

MY NAME IS THABANG MALIEHE, 23 YEARS OLD. I HAVE BEING ATTENDING MASIBAMBISANE DAY CARE CENTRE SINCE MY CHILDHOOD UP UNTIL I COMPLETED

IT IS MY HONOUR AND PREVILIAGED TO ADHERE TO THE CODE OF CONDUCT AND GOOD PRINCIPLES THAT STATES "IF GOOD THINGS ARE DONE TO THE PEOPLE THANK YOU IS THE KEY".

MALIENE THABANG & SAYING THIS FROM THE BOTTOM OF HIS ITEART, EVEN THOUGH WORDS ARE NOT ENDUCIH, I'AM THANKING MARIBAMBISANE OF EVERYTHING THAT HAVE DONG TO ME, MAKING ME A DIGNIFIED PERSON, GIVING ME IDENTIFICATION WHEN I WAS UNKNOWN, I CAN UST MUCH MORE. THANK YOU FOR IFINITY TIMES.

I HAVE NO WORDS TO EXPLAIN MY APPRECIATION, SOMETHINGS NEEDS REAL VOICES TO BE SHOUTED OUT LOUD "THANK YOU" APPRECIATION IS MY FIRST PRIORITY RECIARDING MASI BECAUSE WHEN I KNOCKE THEY LET ME IN, I DEMANDED EDUCATION THEY GA ME ENOWLEDGE AND I WAS FIRSTY FOR LOVE AND I GOT REFACT AND WONDERFUL LOVE AND LIFE THANK YOU AGAIN AND AGAIN.

MAY GOD GIVE YOU BLESSINGS TO IN THIS STRUGG OF POVERTY TO THE FRUITS OF JOY AND WONDERF FUTURE , CONTINUE ODING GOOD TO OTHERS.

### Thabang Madiehe's story

Masibambisane OVC was able to assist a child that obtained a Bachelor's Matric certificate who is originally from Lesotho to obtain proper identity documents. This has to enable him to study at a university of his choice. This is his story above:

JO'BURG CHILD WELFARE

### Elton John Masibambisane Orphaned and Vulnerable Children's Centre (continued)



#### Community Outreach Programmes

Community Dialogues are held every quarter to engage communities in discussing social issues that are challenging them in their daily lives and to look at alternative measures of dealing with them. Also to educate and sensitize communities on health issues;

People Living with HIV and AIDS Support Group at Mandela square on Mandela Day provided soup and bread in Kliptown on Mandela Day to the community, helped by staff and children from Masibambisane Centre.

#### ABSA presentation on Wellness programme

Community Dialogue with the theme: "Consider the benefits of getting tested & affirming your culture" was supported by ABSA's Wellness Programme and the community was given tips on: "Right eating, right activity, right habits and right thinking".

#### **Mahlako Kotsi**

Project Manager

Dear Teacher Africass

This is Aunt Rohaya a very proval mother of Fodicto a very special little git.

Sofare attending the create Fooled use to be a very shy, quict, scared and God life git. Always worting to be abre, because she foll different and trought she work

Afta introducing her to the control that full of 1950, eager to learn excited 200 on Appreciate and vary, vary groteful to b

Thank the for picking and thinking of the share my showedning and unforgeted experience haptimer with my child here be the centre

We had a wonderful time have by the contre.

After-care services for

primary and high school children



## Princess Alice Adoption Home

During the period under review, two significant milestones were reached: Princess Alice Adoption Home (PAAH) turned 85 years old and also completed its first year as a registered Child and Youth Care Centre (having previously been a temporary place of safety). The latter has increased our sustainability and accountability to the Department of Social Development and has in turn increased their accountability to the home.



It is remarkable that, although PAAH has changed with the times, its core service has remained the same since the doors were first opened 85 years ago.

#### **Core services**

PAAH provides 24-hour care to babies (aged newborn to two years) who have been consented for adoption or abandoned. While it is not ideal that children enter our care in the first place, we strive to offer them the best possible second chance in life. Our programme ensures good nutrition and basic health care, stimulation, nurturing and safety in an environment that enables our babies' development. Well-rounded care in these early months assists the successful transition into their adoptive families.

Our secondary objective is to provide a safe haven for young pregnant women who are destitute or in crisis. We provide accommodation and ensure that they receive appropriate pre- and antenatal health care and that they are supported throughout the birth experience.

#### The First 1 000 Days of Life

PAAH provides for young children in the "First 1 000 Days" of life, which is roughly the period between conception and two years old. This period is a unique window of opportunity to lay the foundations for favourable health, growth and development across the human lifespan.

Studies by UNICEF have shown that good nutrition plus appropriate stimulation builds better brains.

Research also indicates that human lives are improved if people receive emotional support when they are babies and toddlers.

Thanks to donor-funding from a number of partners, but significantly from KFC Add Hope Trust, Dis-Chem and the Federal Ministry for Economic Development and Cooperation (BMZ), PAAH has made substantial progress in caring for babies in the First 1 000 Days of their lives.

#### **The Granny Programme**

The Granny Programme was launched at PAAH in October 2015 with base funding from BMZ. The programme is the brainchild of Spence-Chapin (USA) and has been effective in other children's homes around the world (including Othandweni in South Africa)

Mature women from the surrounding community are contracted and paid a transport stipend to visit the home five mornings a week to spend one-on-one time with specific babies. The focus is on providing babies with a consistent caregiver to bond with as well as giving age-appropriate stimulation to encourage them to reach their developmental milestones. Fourteen Grannies were recruited and there are currently 11 active in the programme.

#### **Volunteers**

Volunteers have always been the backbone of PAAH and our volunteers continue to fill the gaps in our available resources. We are immensely grateful for all that they do, whether it is caring for babies, sponsoring birthday parties, assisting with transport, providing professional input, donating or helping around the home. Without them, PAAH would not be sustainable.

#### **Fundraising events**

Several fundraising events were held during the year. Once again, these were only made possible by the support, activities and enthusiasm of our volunteers and donors. The events included a Pamper Day, Paint Nite, Comedy Evening and Charity Day at SWEAT1000 Nicolway. These functions are a great way for us to meet new people and strengthen our ties with old friends.

#### **Donations-in-kind**

PAAH is very blessed to receive 'in kind' support in many aspects of our work. Donations in response to our monthly wish list provide for almost all of the babies' toiletries, nappies, clothing, many of the basic medicines, as well as toys and clothing. Thank you to all the individuals and companies that make this happen.

#### Pro bono maintenance

Most of the maintenance around PAAH is done on a pro bono basis. A major project that was undertaken during the year was the installation of toddler toilets and basins for the very first time. This had become a necessity as we frequently have older toddlers in our care. The project was coordinated and funded by Nu Leaf Plumbing who brought in a number of partners to tile, paint and electrify the toddler bathroom.

PAAH provides for children in the First

Days of Life

#### We wish to thank...

PAAH is primarily a donor-funded organisation, with support from a variety of sources including corporates, trusts and foundations, individuals and events. Donations in kind play a big role in helping us to contain expenditure. Each donation is channelled directly into maintaining a high standard of healthy and loving care for the babies.

We are very humbled by the many individuals who generously support us



but who are not named in this report.

Thank you to all our friends and supporters – we do it for the babies and could not do it without you.

Jo-Anne Schermeier

Manager/Fundraiser

## Othandweni Family Centre

Othandweni, a place of love has been providing a quality residential care for abused, abandoned, neglected and orphaned children for over three decades. The children are encouraged to utilise all available opportunities to their best interest and their talents are recognised and nurtured.



Thirty babies and toddlers are accommodated at our nursery section while 60 older children between the ages of five and 18 years are housed in five cottages.

#### Education

All children of school-going age were placed in appropriate schools according to their mental and educational capabilities. The staff supported the children by attending meetings, school events, sports and cultural activities. We are proud to mention that 93% of all school-going children passed their exams at the end of 2015. We also had 100% Matric pass rate. A special thank you to the Tiso Foundation for providing us with a resource centre. Our children study in a tranguil environment.

Othandweni is proud to have produced a lawyer. On 24 March 2016, David Nhlapo (former child) who spent eight years of his life at Othandweni, was conferred a Bachelor of Laws degree by Wits Chancellor Advocate Dikgang Moseneke. As I witnessed the occasion, I remembered the sentiments echoed by our former president Nelson Mandela when he was inaugurated as the chancellor of the University of Limpopo when he said, "It is true that there is no power on earth that can shackle the spirit of man forever".

Clearly one's past cannot determine one's destiny. David also holds a Bachelor of Arts degree from the same institution. He is an inspiration to the children in the centre

One girl who matriculated in 2015 is doing a Social Auxiliary Work course at our Aganang Centre and the other one is doing a Beautician course at our Thembalethu Centre

Our partnership with the University of Johannesburg's Department of Industrial Psychology and People's Management (IPPM) remains a positive one. We received two computers from IPPM for our resource centre.

#### **Granny Programme**

Children in residential care institution, who have had minimal or no opportunity to receive proper care from their parents, often develop bonding and attachment issues and this programme enables these children to learn how to form positive social attachments that are key to early childhood development.

The Granny Programme aims to ensure that children, aged 0 to six, receive the right type of stimulation that is very often missing in residential care, but is

extremely important to the physical and emotional development of children. Children involved in this programme continue to benefit from the interaction with their 'grannies' and have shown tremendous improvement in their motor skills, verbal skills, social skills, emotional development, as well as many other areas of development

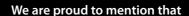
On 18 March 2016, the children celebrated Environmental Day with their grannies. They were taught how to positively take action to protect their nature, e.g. plants, etc. This is one of the many benefits that our children get when they interact with a consistent caregiver. Children who exited the programme (as well as those who are still participating) came with a variety of developmental challenges at admission. Exposure to the Granny Programme has been very beneficial as well as therapeutic to these children, to the point where some developmental lags were so meaningfully addressed that their milestones were in line with those of other children their age. Children really enjoy being in the programme and look forward to their daily one-on-one interaction with their grannies, where they are meaningfully stimulated.

Overall, developmental progress in our children remains noticeable after they are exposed to the programme. Our children are always looking forward to their Grannies walking through the nursery section's doors every Monday morning with anticipation, then the excitement and glee in their little eyes as soon as they lay their little eyes on them. The grannies are also motivated when they see their efforts of bonding and stimulating the children bearing fruit meaningfully. To ensure that our children benefit optimally, our programme continues to be strengthened by the support we receive from Thusanani Foundation's Occupational Therapists.

The grannies attended training at Thusanani Children's Foundation: The Granny Programme bears testimony to the saying that children learn well and really develop when their immediate environment is enabling, safe, favourable, fun and conducive to their overall well-being. We are grateful to Spence Chapin for sponsoring the programme since its inception in 2011.

#### **Mentorship Programme**

The programme aims to provide further support to our teenagers by their mentors. Mentors are ordinary people from the broader community who are



of all school-going children passed their 2015 exams

In the past year, yet another group of 31 social auxiliary work learners successfully completed the training, and are now qualified social auxiliary workers. Currently we are training three groups with a total of 85 learners in social auxiliary work.







Othandweni Family Centre

(continued)

willing to form positive relationship with teenage children in the centre. Their involvement includes monitoring school progress, career advice, life skill coaching, etc. Mentors have been very active with the children in terms of guiding them and spending quality time with them. Mentors commit for at least three years.

TYME Finance has been instrumental in recruiting the mentors. The children have been benefiting from the monthly topics provided by TYME facilitators. Some of the topics covered were the following:

- Time management Plan the work and work the plan.
- Financial literacy understanding how to budget and work basic finances.
- Personal hygiene You are your brand.
- Peer pressure Don't run on the pavement: choose your influences.
- Career guidance Be realistic: Figuring what we truly can and cannot do.
- Self management When I look back will I be proud?
- Run your own race Be yourself, it is good enough.

#### **Developmental and recreational programmes**

Children continue to be engaged in various activities to ensure that their physical, emotional, cognitive, social and spiritual needs are met. Our annual Mr and Miss Othandweni was held at Soweto Hotel. Thanks to Samke Ngwenya for sponsoring the event.

The netball, karate and soccer teams participated at various tournaments.

#### Ke Moja Programme

Ke Moja "No thanks I 'am fine without drugs" is a brand name for the government's drugs and substance abuse prevention Programme. Forty children benefited every Saturday from this intervention programme. Some of the topics covered were the following:

Nyope, the effects on family and community.

• Is Marijuana (Dagga) a herbal remedy or Drug: Fact or Fiction?

#### **The President's Award**

It is an international programme that aims at increasing children's self-esteem and enhances their capacity to achieve.

The centre was delighted to witness its first child receiving a Gold Award from The President's Award ceremony held at St John's College in Houghton on 7 October 2016. The Gauteng MEC for Education, Mr Panyaza Lesufi awarded the certificates on behalf of President Zuma. Eight children have enrolled for Bronze, five for Silver and two for Gold programmes respectively.

#### Improvement of soccer facilities

Thanks to Supabets gaming group for putting eco-grass on our soccer pitch. The pitch does not only benefit the older children, but also the nursery children who are part of the Granny Programme. As part of the nursery children's gross motor development they spend their day with grannies either kicking, throwing a ball or running around.

#### **Acknowledgements**

I am encouraged and humbled by the commitment and involvement of organisations, corporates, churches, social clubs, schools, community members and the international community who actively participate and generously support our work in many ways.

#### These include the following:

Awesome Travel, Beyond Team Building, Department of Social Development, Discovery, Edcon, Enzani Technologies, Jo'burg Road Agency, Jozi FM, KFC Add Hope, Moso Consulting, Pestbusters, Pick n Pay - Maponya Mall and Dobsonville, SANCA, Santa Shoe Box, Shoprite - Naledi, Sisters We Can, SophiaTown Psychological Services, Soweto TV, Spence Chapin, Studiosus, Supabets Gaming Group, Synergos, Teddy Bear Clinic, Telkom Foundation, Thusanani Children's Foundation, Tsogo Sun, TYME.

My humble gratitude goes to the staff, our directors and board members for their hard work and dedication.

### **Phineas Phiti**

Centre Manager



### **Extent of service**

Children cared for in the houses: 81 Children cared for in the nursery: 53 Babies and children who received overnight care: 179 Total: 313



### Aganang Learning Centre

Aganang is an accredited Training Provider with HWSETA to train social auxiliary workers and child champions in child protection, to address the many social development needs prevalent amongst individuals, families, groups and communities in South Africa.



Social Auxiliary Work is a one year FETC, level 4 accredited course with HWSETA. The course consist of 30% theory where the learners have to attend one full day training at the Aganang Learning Centre and 70% practical work where the learners have to volunteer at a social welfare organisation for three days a week to do their case, group and community work. The purpose of the qualification is to equip qualifying learners with the following:

- Basic knowledge and understanding of the Southern African context within which social services function and are delivered.
- Understanding of social development in terms of the needs, policies and the role of the social auxiliary worker;
- Basic knowledge of human behaviour, relationship systems and social issues and the ability to address social needs using appropriate social auxiliary work methods and techniques;
- The skills to work as a team member and as a provider of support services to the social work team

The successful completion of the Qualification enables the learner to:

- Register with the SA Council for Social Service Professions as a social auxiliary worker;
- Continue learning and gain access, for example to the Bachelor of Social Work (NQF Level 7) gualification;
- Pursue a career and employment as a social auxiliary worker at the Department of Social Development as well as various Non-Government organisations

Part of our hallmark is excellent facilitators, excellent training materials and a genuine concern for the wellbeing of our learners. We are proud to say that all the groups of learners that have been trained in social auxiliary work thus far were found competent and were able to follow their dream to practice as a social auxiliary worker.

In the past annual year yet again another group of 31 social auxiliary work learners completed the training successfully and are now qualified social auxiliary workers.

In addition to the social auxiliary work training we have also trained three groups of 89 learners in total as child champions in the Thogomelo Child Protection Course which also consist of a combination of theory and practical work. A child champion is any person whose interest lies in the protection, safety, care and nurturing of children at all times.

This child protection skills development programme is based on the understanding that adults need to care for, and protect, children. In order to do this we have given the learners (community care workers & social auxiliary workers) an opportunity through the Thogomelo Child protection Training to develop their skills and knowledge with regard to the following:

- Understanding children
- Understanding vulnerability and vulnerable groups
- Understanding child abuse, neglect and exploitation
- Responding to vulnerable and abused children
- Exploring child exploitation
- Providing services to children: the continuum of care
- Mobilising community responses to protect children
- Building child champions in a community care giving organisation

All 89 learners completed the Thogomelo Child Protection skills development course successfully.

The graduation of these learners took place and all these learners are now gualified Child Champions where they work in various Non-Government organisations across Gauteng and where they render services and make a valuable contribution towards child protection.

Aganang also obtained approved expansion of scope to train other accredited courses like FETC Counselling, Victim Empowerment, Child & Youth Care and the Thogomelo Psycho-Social Support and Thogomelo Supervision Support courses which are two accredited short courses with HWSETA.

Together with this we have also embarked on a journey where we will design and develop new courses to generate a sustainable income for Aganang and JCW and in starting the process of becoming an independent training provider, offering a variety of quality courses in child and family welfare as well as employee wellness

I would like to give credit and thanks to an excellent team, namely Admire Moyo, Nurse Nkosi, Baldwin Netshiavha and our assistant director, Emily Teffo in achieving the above-mentioned and in working together towards an ever brighter future!

#### **Alta Bezuidenhout**

Senior Training Coordinator -Aganang Learning Centre



learners completed the **Thogomelo Child Protection Skills Development course** 

We are proud to say that all the groups of learners that have been trained in social auxiliary work thus far were found competent and were able to follow their dream to practice as a social auxiliary worker.





### Special thanks to all our donors

There are no words that can express Jo'burg Child Welfare's gratitude for the generosity of the donors, both big and small, from South African government departments to foreign governments, International Aid organisations, Embassies, Corporates, Trusts and individuals who have supported us with subsidies, donations, programme funding, individual giving, in kind donations, staff giving and corporate matching. Every small to large contribution is truly appreciated without which we cannot survive as a non-profit organisation. Thank you for helping JCW share our love and passion for the children that we endeavour to care for and protect. Although thanks is never enough, please know that we at Jo'burg Child Welfare consider all our donors as special, and who leave a special footprint on the hearts of children whom we serve.

Absa Trust Services Absolute Organix Academy Air Ad Outpost Adele Drechmeier Trust ADT and Netcare 911 ADV Plastics Africa Mining Trust Afrox Agape Giving Trust Alarick Joseph Alexandra Court American Embassy Anglo American Chairman's Fund Australian Aid Grant AV Dynamix Avanti Coffee AVIS Awesome Trave

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Carl Rehder Carte Blanche Foundation Casium Culinary School Centapaeds Claire Bless Clarins Coach Training Services Craighall Primary School

David Tabatznik Trust Davies Foundation Deloitte Payroll Giving Staff Department of Home Affairs Department of Justice and Constitutional Development of Children and Family Courts DF Bakery Discovery Health Distell Dr Khaleel Ismail, ENT Edcon Edith Unlimited EJA Loerincz Trust Enerji Electrical Envisionme Enzani Technologies Eversheds Exclusive Hire

Fairway Hotel and Spa Fairways Primary School FAMSA Finish Embasy Formula One Technologies Four Seasons The Westcliff Fuchs Foundation

G.S Elkin Residuary Trust Gamack Derivatives (Traders Corner) Gauteng Department of Social Development George Elkin Charitable Trust Give n Gain GlaxoSmithKline Glenburn Lodge GLH Architects Goldline Industries Graham Beck Foundation Greater Johannesburg SAPS GS Elkin Residuary Charity Trust

Harris Nupen Molebatsi Attorneys Hello Conversations Hermann Ohlthaver Trust Home Fabrics Honeycomb BEE Ratings Houghton House Hudaco

Ideal Electrical International Hotel School

Jacaranda FM Jo'burg Theatre Jo'burg Road Agency Johannesburg Children's Court John and Elsie Barrow Foundation Jozi FM

KFC Add Hope Trust Kingsmead College Kirkness Charitable Trust

La Marina Foods Lancet – medicals Landrover Sandton

Laurice Matulovich – Oxygen Leicester Road School Liberty Properties - Eastgate Loewenstein Charitable Trust Lord and Lady Lurgan Charitable Trust Mars Africa Megga Candy Distribution Mela Events Mendell Family Metier Investment and Advisory Services Mining Supplies Miunxtion Morris Gilman Charitable Trust Morsim Road Social Development Trust Moso Consulting Mr Plastic

NACOSA National Adoption Coalition Nature's Garden Nedbank Foundation Nicarella Trust (St Columba's) Nomadik Norman Goodfellows Nu Leaf Plumbing and Partners

Orchard Foods Orlando Towers OTIS

People to People PEPFAR Pestbusters Pick n Pay – Maponya Mall and Dobsonville Pick n Pay Plascon Postnet Norwood Primedia's Radio 702 and 94.7 Highveld Stereo Printacom – OKI Proctor & Gamble

Rate n Date Rebecca Haynes Redhill School Trust Rheinallt Jones Trust Rovos Rail Royal Access Control

SANCA Santa Shoe Box Sash from Graphix Inc. Shoprite – Naledi Sir Fruit Sisters We Can SophiaTown Psychological Services Soweto TV Spence Chapin Steenburg Bubbles Studiosus Sun International Supabets Gaming Group Supercare Supreme Elevator Services SWEAT 1000 Nicolway Synergos Tau Game Lodge Teddy Bear Clinic Telkom Foundation terre des hommes The Barnyard Theatre – Rivonia The Davies Foundation The Fairlawns Boutique and Spa The Federal Ministry for Economic Cooperation and Development (BMZ) The Home Channel The Johannesburg Garden Club The Mary Slack and Daughters Foundation The Pro Shop Woodmead The Sowetan The Winas Group Thusanani Children's Foundation Thusano Tilly Smith Transpaco Tsogo Sun Turn and Slice TYME Unity Meat University of Pretoria Child Law Clinic US Consulate Valley Lodge and Spa Vodacom Foundation and Staff

Webber Wentzel Attorneys Whacked Entertainment Wits Speech and Hearing Department Woolworths Greenside WorleyParsons WSP Group

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# KPMG

# Closing an annual report opening new windows of hope

"Let us touch the poor, the lonely and the unwanted according to the graces we have received and let us not be ashamed or slow to do the humble work. "

Mother Teresa

Since 1909, Jo'burg Child Welfare has played a pivotal role in child care and protection strategies across the country.

One of the core objectives of KPMG is to support development initiatives aimed at bringing hope and opportunity to the disadvantaged. JCW undoubtedly fulfils this criterion through the sterling work it carries-out in improving the socio-economic status of women and children.

KPMG is proud to support JCW through the provision of external audit services which the firm has done since JCW was established. Through our work, we enable JCW to continue its work in providing a safe and comfortable environment for those who need it most.

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JO'BURG CHILD WELFARE 447 ANNUAL REPORT 2015/2016

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