



100 years

an independent NPO
caring for our children

Jo'burg Child Welfare

Annual Report 2014/2015



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OUR BOARD OF MANAGEMENT

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Nompumelelo Maduna

Vice Chairperson

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Esther Ndaba

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www.JhbChildWelfare.org.za

Closing an annual report – opening new windows of hope

“The purpose of human life is to serve, and to show compassion and the will to help others.”
Albert Schweitzer

Since 1909, Jo’burg Child Welfare has played a pivotal role in child care and protection strategies across the country.

One of the core objectives of KPMG is to support development initiatives aimed at bringing hope and opportunity to the disadvantaged. JCW undoubtedly fulfils this criterion through the sterling work it carries-out in improving the socio-economic status of women and children.

KPMG is proud to support JCW through the provision of external audit services which the firm has done since JCW was established. Through our work, we enable JCW to continue its work in providing a safe and comfortable environment for those who need it most.

For more information, please e-mail
citizenshipafrica@kpmg.com
kpmg.co.za



Many families in South Africa struggle to care and provide for children in their care. Our country has many harsh legacies – of violence, inequality, social dislocation and race discrimination. These have translated into high levels of domestic violence, substance misuse, sexual abuse and neglect.

Research indicates that the number of abandoned children has significantly increased over the past decade. If we look at orphans alone, there has been a 30% increase in their number. There are now about 5.2 million orphaned children in our country.

These socio-economic issues are pressing and real. And they are all around us. This brings into bright focus the beneficent role Jo'burg Child Welfare (JCW) plays in child care and protection services. Touching the lives of approximately 45 000 orphaned, vulnerable and abused children annually, this organisation has played a significant role in the Gauteng area since 1909.

And here's the punch. It is wholly supported by donor funding – your contributions and support.

JCW is old, influential and well-established. It works closely with national government, advising on legislation to protect children. And through the advocacy work of its experienced personnel, they ensure children have a voice to influence services that affect them.

Dedicated staff, generous donors and enthusiastic volunteers, all help to make JCW a highly effective vehicle, working towards a better future for our children and our country as a whole.

From the Patrons of Jo'burg Child Welfare

Justice Edwin Cameron

Justice Zukisa Tshiqi

Basetsana Kumalo

Gerry Elsdon



CHAIRPERSON'S REPORT



At JCW, we strive to foster an ideal that **society ought to care for its children**

Nompumelelo Maduna
Chairperson

With another year behind us, it is an important time to reflect on the work that has been done, and the difference that JCW has made in the greater Johannesburg area.

First and foremost, a word of thanks must go to my fellow board members, who have worked tirelessly to ensure the sound governance of JCW and, that it continues its work as one of Johannesburg's foremost child protection organisations. Through its endeavours, our new constitution is almost finalised and multiple fundraising initiatives have been undertaken.

We thank and acknowledge our donors for their continuing support in its various forms – without the assistance of these organisations and individuals, it would not be possible to continue our programmes and initiatives.

In addition, it is also important to acknowledge the role of the provincial Department of Social Development: through our service level agreements and continuing mutually beneficial professional relationship, JCW can continue rendering services to vulnerable children.

Finally, and perhaps of most integral importance, we thank the staff of JCW at its head office and various centres, whose dedication and commitment to the preservation of the rights of children, breathes life into the ethos of our organisation. In particular, we thank Lyn Perry and Jackie Loffell, for their years of invaluable service to JCW in various capacities. Both retired in the period under review.

Children in South Africa are guaranteed an expansive package of entitlements through our internationally acclaimed constitution and enabling legislation such as the Children's Act and Child Justice Act. Despite this, much remains to be done if their rights are to be realised. The child rights climate in our area of jurisdiction is indeed a complex one. Issues such as crime, poverty, drug abuse, a lack of social cohesion, a lack of safe and secure areas for children to play and others are prolific – often leaving children in peril. Through the services JCW provides, we attempt to ameliorate this crisis and aid in the protection and promotion of the right of the child to dignity; to social security and social assistance; to family care or to alternative care if removed from the family environment;

to be protected from maltreatment, neglect, abuse or degradation and perhaps most importantly, for their best interests to be considered as being of paramount importance. Through this report, we aim to illustrate how our various programmes have continued to assist children in the 2014/15 financial year.

From statutory services as provided for in the Children's Act, to prevention and early intervention, to training and human rights education, to family reconstruction and reintegration, to advocacy and others, JCW provides an enviably broad and holistic range of services to children as well as to other members of the community. Together with our partners, we strive to ensure that those we serve receive the best care possible.

At this juncture, it is important to take cognisance not only of what we have achieved, but also what remains to be done. There have been many changes to the fundraising climate in South Africa, with international donor funding drying up considerably, resulting in our fundraising team having to re-examine and rethink their strategies.

We have also had to reconsider the content of some of our training programmes in order to maintain our service-level agreements with governments. Our staff complement has also changed significantly. In addition, pending changes to legislation mean that social workers will have to conduct their efforts differently. Indeed, the sector and our internal surroundings are far from static, and in order to survive, JCW must necessarily be capable of change and adaptation.

Henry David Thoreau said *"If you have built castles in the air, your work need not be lost; that is where they should be. Now put the foundations under them."* At JCW we strive not only to foster an ideal that society ought to care for its children, but also to craft and uphold the necessary structures to sustain this ideal. It is our fervent hope that we will be able to continue in this vein.

Nompumelelo Maduna
Chairperson





Over the last 22 years our achievements of providing services to **vulnerable children** was made possible by a team of **dedicated people** whose priority was always to recognise the **best interest of the child**

Lyn Perry
Director

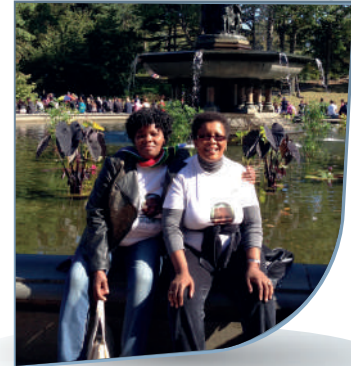
It is with pride and satisfaction of serving vulnerable children, their families and communities that I present my final review prior to my retirement from JCW on 31 March 2015.

In looking back over the last 22 years of leading JCW, our achievements of providing holistic and quality services to vulnerable children was made possible by a team of dedicated staff whose priority was always to recognise the best interests of the child, this approach being central to all work undertaken.

The same passion was shown by various board of management members in ensuring the survival of JCW, and who were exceptionally successful in fundraising efforts. The board members are volunteers and receive no financial reward for generously giving of their time and expertise. The non-profit sector owes its existence to these stalwarts whom I will always admire for making a difference in communities that have been historically disadvantaged in South African society.

There are heroes in JCW's history. Past chairman, Brian King, was an exceptional fundraiser. The members of the Johannesburg Garden Club have tirelessly raised millions of Rands in their 64 year history. The Garden Club donated R550 000 in 2014/15. The late Elisabeth Smith and Nona Burnett, in addition to their involvement with the Johannesburg Garden Club, worked unselfishly in raising funds through book sales and Christmas cards. Thérèse Setton sold Christmas cards to the corporate sector for 30 years and only recently retired from this task. These unselfish acts of kindness and dedication have not always been given the recognition that they deserve.

I thank Carte Blanche's 'Making a Difference Trust' for securing sponsorship of R2 017 136 from KFC's 'Add Hope campaign' that provided for the nutritional needs of our children in various centres and services. Early in 2015, the 'Making a Difference Trust' facilitated the direct communication between JCW and KFC for ongoing support.



The relationship with the 'Making a Difference Trust' dates back to 2008 when an appeal was launched to commemorate Carte Blanche's 20th birthday and JCW was selected as one of three charity beneficiaries. A special thank you to George Mazarakis and Karolina Andropoulos for sincerely caring for South Africa's children and in particular those served by JCW.

For more than two years, JCW was unable to secure the services of a fundraising manager with experience in the NPO sector and an interim solution of appointing a consultant did not yield the necessary results. Relationships with existing donors will need to be re-established on a face-to-face basis by the newly appointed manager and her team. Attention will be required in this area if JCW is to survive and its services to flourish. Ongoing withdrawal of funds from a sustainability fund is a quick-fix solution that will soon see this investment depleted and ultimately the demise of JCW if not well managed.

Negotiations with government should be pursued for a better funding model that reflect a true service cost rather

than a blanket subsidy for entry level social work posts. Child protection work requires a certain level of skill, and life and work experience. Whilst there remains a huge disparity in salaries and benefits offered by government to that afforded by the NPO sector, there will continue to be major staff movement which is costly and damaging to the beneficiaries, particularly vulnerable children.

Since my appointment as the director in 1992 and prior to this, as a member of the managers' team for seven years, significant innovative changes have taken place. JCW was the leader in the sector in desegregation of all its services in 1991/92.

We recognised the need to provide specialised sexual abuse services to children. JCW led the way in Gauteng by establishing a separate department – the Child Abuse Treatment and Training Services (CATTS) – funded for many years by Liberty Life. In the late 1980s the segregated Child and Family Unit, of which I was manager, developed a preventative awareness sexual abuse programme that was presented at nursery and primary schools in Gauteng.

The need for specialised treatment services as offered by CATTS, has grown and the unit has become a valuable crisis intervention service provider for children attending the Nthabiseng Thuthuzela Care Centre at Chris Hani Baragwanath Hospital in Soweto. Sexual violence in South Africa is one of the highest in the world and according to the Medical Research Council, more than one third of girls have experienced sexual violence before the age of 18.

Thembaletu Life Skills Centre for girls living on the streets was a trailblazer, as in the 1990s there were many shelters in Gauteng offering services to boys but nothing for girls. This project was selected as one of three countrywide as a beneficiary of the late president Nelson Mandela's Nobel Peace prize money. JCW was greatly honoured by this gesture. A personal highlight was a private audience with president Mandela at his home, organised by our chairperson, Ms Nompumelelo Maduna.

The official opening of the Elton John Masibambisane Centre in 2006 was a momentous occasion with sir Elton John and minister of Social Development, Dr Zola Skweyiya, being present. This day care centre provides excellent holistic services to 220 orphaned and vulnerable children. Masibambisane Centre is a community-based model of care – children attend schools in the area and caregivers are active members of various support groups run by the centre. Masibambisane Centre creates an enabling environment for all children to develop and realise their full potential. Children's committees play a pivotal role in shaping the programmes offered. In 2015 eight children are in their matric year. This is a major achievement as on admission to Masibambisane many of the children had their schooling interrupted as they were caring for sickly parents or younger siblings. In 2006 people living with HIV and Aids were stigmatised whereas now the centre has become an integral part of the surrounding communities. As a result of the success of Masibambisane Centre, JCW initiated an orphaned and vulnerable children Forum to assist in building capacity in community based organisations (CBOs). At the height of its success there were 95 member organisations, however, due to a change in staff, both at JCW and at these various CBOs, this number has dropped quite dramatically.

JCW, as a well-established NPO since 1909, and with its commitment to emerging CBO, shares its expertise and continues to upskill community-based workers caring for Aids orphans.

The establishment of Aganang Learning Centre that initially provided training only to social auxiliary workers, was an offshoot of the Masibambisane model of community care. As a result of funding partnerships with the Elton John Aids Foundation and HIVSA, 143 social auxiliary workers have received accredited training since 2010 and been tested to be competent.

Today, Aganang has embarked on other partnerships and provides Thogomelo with child protection training. There is, however, a serious sustainability challenge as most of the learners do not have the financial means to pay, nor can the CBOs fund the much needed training. The original plan to establish a training centre was supported by the head of the department of Social Development; however this has not translated into any financial support.

Othandweni Child and Youth Care Centre has flourished in recent years in providing programmes. The Granny Programme, in particular, received international recognition. Two grannies and the coordinating social worker were invited by Synergos and the Kim Samuel foundations to make a presentation at a workshop in Toronto in October. An invitation was extended to the grannies and the social worker to visit New York by our partner, Spence-Chapin, who continue to fund the monthly stipends for the grannies and would like to see the programme expanded to Ethembeni Children's Home that accommodates many of the babies on JCW's adoption case load.

A special thank you to Synergos for the production of a marketing video on the Granny Programme that deals with attachment and bonding issues as well as addresses social isolation matters.

As a result of newly approved funding from BMZ, a German government initiative, the Granny Programme will also be implemented at Princess Alice adoption home in mid-2015.

The Mentoring Programme which was in a pilot phase, has developed in leaps and bounds since the latter part of 2014. A structured manual has been created since TYME adopted the programme as their CSI contribution. TYME recruits, trains and supports the mentors while Othandweni is involved in the selection process of the mentors and matches them with a specific child.

Othandweni was blessed during 2014 by the Sowazi family and the Tiso Foundation with a generous donation to honour the late Dr Clive Ntemi Mhlongo, who volunteered at the centre for many years. This donation saw the building of an equipped resource centre – a modern library, computer room and conference room. The resource centre was recently opened by the honourable mayor, councillor Mpho Parks Tau.

A significant positive development at JCW was the appointment of a human resources assistant director, Ms Constance Mahlangu, who brings much expertise in her field, particularly in job evaluation and grading, performance management, labour relations and in the development of HR policies and procedures. JCW, with a staff complement in excess of 200 employees that includes extended public works volunteers who form a substantial part of the workforce at Masibambisane, desperately required her specialised skills in order to operate optimally and ensure that there is employment equity.

A huge loss to JCW is the recent retirement in February of Dr Jackie Loffell, our advocacy consultant for many decades. She will be sorely missed in the children's sector where she dedicated her working life to social justice issues that affect children, their families and communities.

In conclusion, I personally thank all staff and volunteers in sincerely caring for our children, and donors for their donations that enabled JCW to continue to provide ongoing services.

I remain indebted to the board of management and in particular to the executive committee members, very ably led by Ms Nompumelelo Maduna, that have had to strategically address serious challenges faced by JCW in the past two years, and thank them for the support given to me at all times. Special thanks to Mr Ed Southey of Webber Wentzel, our pro bono legal advisor, who has devoted much time to guide and deal with these challenges appropriately and in the best interest of JCW.

I wish my successor, Mrs Margot Davids, all the best for the future and am confident that she will very ably lead the organisation and utilise her extensive skills gained in children's issues at government level, to the betterment of JCW.

Lyn Perry
Director

MEET THE TEAM

Carol Bews



Carol is an assistant director responsible for the Social Work Services and Advocacy Unit at Jo'burg Child Welfare. In addition, she oversees the 'A Chance to Play' programme and serves on the board of directors as vice president for (SANTAC) Southern African Network Against Trafficking and Abuse of Children.

Her portfolio comprises:

- **The Child and Family Unit which includes the Adoption Unit.** This department is at the forefront of Jo'burg Child Welfare. It is the section which handles most of the reports of abuse, neglect, abandonment and orphanhood. The Child and Family Unit is also responsible for all the local and inter-country adoptions.
- **Foster Care and Reunification Services.** This department is responsible for all services to ensure that the placement of children in foster care or in Child and Youth Care Centres remain stable and that children are re-integrated with their families of origin wherever possible.
- **Advocacy.** The manager keeps us all abreast of changes in legislation and comments on policies that impact on children and our services. She also has a passion for ensuring that our children are involved wherever possible.
- **The 'A Chance to Play' programme.** Over the years, this has become an oasis of normality for children in the densely populated, high-rise section of the Johannesburg CBD, where children can play, just as all other children like to play.

Constance Mankepile
Mahlangu



In July 2014, after more than 20 years without HR Management in place, Constance was appointed to lead and execute the people's agenda as assistant director: Human Resources.

She brings to JCW her wealth of experience acquired in a different industry of the corporate sector. She is a qualified human resources practitioner with B-Tech Degree in human resource management (HRM) and BCom honours degree in HRM and currently busy with a post graduate diploma in labour law. She has more than 13 years experience in the HR field occupying different roles including management roles.

Integral to JCW's strategy is an understanding that to meet its objectives of being true advocates of children's rights and service providers to the community of Johannesburg, JCW must be resourced with talented and passionate people. The organisation has grown in recent years with the staff

complement now at 230 employees (mainly social workers) and that led to a board decision to appoint a dedicated directorate to focus on human resources.

Emily Teffo



Emily is the assistant director: CATTs and Aganang. She is responsible for the departments that have a strong focus on training and therapeutic services.

- **Aganang Learning Centre**, An accredited training provider for social auxiliary work and the Child Protection Skills Programme with the goal of enhancing skills and capabilities in improving the effectiveness of services rendered to communities.
- **CATTs**, CATTs therapy provides therapeutic services to sexually abused children and their families in an attempt to repair the devastating psychological effects of sexual abuse. CATTs further provides valuable services to victims of abuse through the Nthabiseng Thutuzela Centre based at Chris Hani/ Baragwanath hospital. It is a unique one-stop service with the primary focus of reducing secondary trauma to victims of rape. CATTs also provides training to communities through the training section.

- **Themba lethu**, A developmental centre that offers skill training to disadvantaged communities.

Nomvuyo Shabangu



Nomvuyo is the assistant director: Residential Care at Jo'burg Child Welfare. She is responsible for three of our centres:

- **Othandweni Family Care Centre**, which provides a home in Soweto for 90 children between the ages of birth and 21 years.
- **Princess Alice Adoption Home**, this facility is situated in Westcliff and provides care for children from birth to two years.
- **Elton John Masibambisane Centre for Orphaned and Vulnerable Children**, this centre is based in Eldorado Park and offers care to children who have been orphaned or made vulnerable due to HIV/Aids.

Nomvuyo ensures proper governance to the various facilities. Nomvuyo is also responsible for coordinating the Orphaned and Vulnerable Children (OVC) forum to ensure the smooth running and growth of the forum. The forum comprises various community-based organisations from around Johannesburg who work with children who have been orphaned and made vulnerable by HIV/Aids.

MARKETING, FUNDRAISING AND COMMUNICATIONS



The financial year was one of change and flux in the marketing, fundraising and communications space at JCW, with losing three fundraisers and the consultant appointed to manage the area. However, the year has ended positively with the appointment in December of a new, experienced manager for this vital department, bringing a much needed upturn in the activity and energy of the team.

The appointment of a communications consultant in March 2014 has also reaped rewards with a significant increase in our exposure through social and traditional media, a revamp of the website and an increase in donations from crowdfunding websites like GivenGain.

Individual and In-Kind Donations

We are inspired by the individual donors who take up our cause, giving up their time and energy to rally family, friends and colleagues to participate in fundraising events and activities and volunteer work.

For the first time we had over 30 cyclists who participated in the 2014 Momentum 947 Cycle Challenge and a further 18 who participated in the Cape Town Cycle Tour. Of particular mention are Peter Adolph, Hannah Benjamin, Anthony Boucher and Dom Smith, who all took up challenges to raise funds for our children.

Peter completed 800 kilometres in less than three months, raising over R8 000. Hannah Benjamin rallied friends and family around the world to donate cash on GivenGain and then collected needed items and travelled from Australia to host a Christmas party for the children.

Dom Smith won a prize, kindly donated by Birchwood, for being the cyclist to raise the most funds in the Momentum 947 Cycle Challenge.

Anthony Boucher, a man who lived at Othandweni in his teen years, rallied his colleagues together and hosted a massive Christmas party at Othandweni supplying a present for every child as well as providing a braai and fun day of games.

There are also individuals and groups of people who can be relied on year after year to support our children. Ashleigh Donaldson of Megga Candy Distribution donates Easter eggs for our children every year. Hermi Angelucci donated 270 pairs of shoes to the Masibambisane children. The Johannesburg Garden Club raised over R500 000 this year and also enabled each child at Masibambisane to receive a personalised Christmas box from each one of their club members.



In-kind donations help to keep our centres running by reducing our costs. Citibank donated 965 blankets and Proctor & Gamble donated over R260 000 worth of shampoo which will be used by the children in our residential homes for some time to come. Absolute Organix donate baby porridge and formulae every two months.

Christmas 2014 was particularly special as Eastgate Shopping Centre not only helped us raise funds through their holiday activities but also invited our children to enjoy Dora the Explorer and Spongebob Squarepants entertainment. Santa's Shoebox donated again this year, ensuring that the Othandweni children all had a present. The Discovery Health team collected Christmas boxes for our children in foster care.

A special mention must go to granny Adelaide Cameron, one of our dedicated supporters who annually knitted jerseys for our children. She sadly passed away at the age of 89 this year and she will be missed. Her legacy will live on as her family have committed to continue supporting us in her memory.

We are humbled by the commitment and generosity of all these wonderful people and deeply grateful for all their selfless efforts.

Corporates, Trusts and Foundations

The continued support from business, trust and foundation donors is greatly appreciated. Our ongoing relationships are the lifeblood that keeps JCW alive. Of particular mention are the Carte Blanche 'Making A Difference Trust' and the KFC 'Add Hope Trust' for the donations to cover our food costs which have had a positive impact on all our children.

According to the World Bank (2010), high levels of child malnutrition contribute to mortality and have long-term consequences for children's cognitive development and earnings in adulthood. Good nutrition is therefore essential for children's physical growth and development, including full development of their immune systems.

Certain groups of children are particularly vulnerable to malnutrition, including young children, children outside family care and children living with HIV. Children falling under this category form the majority of the children who are in JCW's centres. We want to thank Karolina Andropoulos for her steadfast support.

Other organisations that have played a role this year are EJA Loerincz Trust, The Mary Slack & Daughters Foundation, Anglo American Chairman's Fund, FNB Trust, Vodacom Foundation and staff, Deloitte Payroll Giving



staff, Absa Trust Services, Adele Drechmeier Trust, Africa Mining Trust, Australia Aid, David Tabatznik Charitable Trust, The Davies Foundation, G.S. Elkin Residuary Trust, John & Elsie Barrow Foundation, Hermann Ohlthaver Trust, Loewenstein Charitable Trust, Nedbank Foundation, Vital Health Foundation, Morris Gillman Charitable Trust, Kirkness Charitable Trust, Graham Beck Foundation, George Elkin Charity Trust, Brian Heineberg & Associates, Blue Label Telecoms, Screenline, Barrow Construction, Eaton Electronics, Electrobase and Microsoft.

Events

Once again, fundraising events were an essential aspect of our fundraising activities during our 2014/15 budget year. Not only are we grateful for the sponsorship and in-kind support from numerous corporates and individuals that assisted with these events, but we are also extremely grateful to people who supported us, attending these events.

Last year saw OTIS continue their support for JCW, with their sponsorship of the ninth annual Charity Golf Day on 5 August 2014 at the Killarney Country Club in Johannesburg. The event hosted a record number of 32 four-ball teams who enjoyed a sunny, fun-filled day of golfing.

Hole sponsors on the day were Nissan SA, Formula One Technologies, OKI, Bytes, Fedgroup, Knowles Husain Lindsay, KN Elevators, Standard Bank and TNT. Prizes were kindly donated by Avis Fleet Services, Barnyard Rivonia, Elliot, Built, Formula One Technologies, Prime Grill, Frenzi, Nissan SA, Norman Goodfellows, Sun International, Soweto Hotel, The Pro Shop Woodmead and ZD Marketing.

A very special thank you goes to Carl Rehder from DCD Rolling Stock who has supported this golf day over many years and again gave us a donation in his personal capacity. Ideal Electrical and Mining Supplies and Supreme Elevator Services both made donations on the day.

Jazz Mix were superb in their efforts on the day, assisting us to raise additional funds through pledges from our guests. Many thanks need to be given to Segren Reddy and his team at OTIS for their support, participation and generous R160 000 sponsorship donation this year. This golf day was extremely successful, raising R246 000.

For the eighth consecutive year, WSP has shown its support for the work being done by JCW through sponsorship of the annual WSP Golf Day held on 29 May 2014 at the Parkview Golf Club in Johannesburg. WSP

donated R50 000 to JCW with the balance of R45 000 coming from pledges made by their guests on the day.

Such was the success and enjoyment of the day that WSP's managing director, Mathieu du Plooy, pledged WSP's commitment to another golf day in 2015. It was a wonderful surprise when WSP gave us a further donation of R75 000 in December 2014.

The Fairlawns Boutique Hotel and Spa hosted the prestigious 10th Annual Décor and Design morning held on 17 September 2014. This event was generously sponsored by The Home Channel, Plascon, The Fairlawns Boutique Hotel and Spa, and Clarins. This is an event that gets better and better every year thanks to the event management talents of Edith Venter and her team at Edith Unlimited. Decadence was the order of the day and guests were treated to delicious food and drinks, as well as a wide variety of gifts and prizes donated by a number of sponsors.

Speakers at this year's event included Hilary Biller, Kelly Higgs and the world-renowned Keith Kirsten. R162 211 was raised at this year's event. Special thanks to Gideon's, AV Dynamix and Nomadik Tents for their support. Also thanks to La Marina Foods, AVIS, Chata Romano, Deborah Ho-Chung, Stars of Sandstone, The School of Etiquette, Valley Lodge and Spa, Tau Game Lodge, The Wings Group, The Krone Family, Tilly Smith, Twinings, Tempur, St Leger and Viney, Oxygen, Mr Plastic, Clico Boutique Hotels, and Clarins for donating prizes on the day.

Thanks must also go to Joff van Reenen from The High Street Auction Company who got the crowd going, encouraging them to support our cause. The day is so special because of everyone involved.

Geared to equip guests with valuable parenting information and advice, JCW's third Parenting Workshop was very well received by all those in attendance. The workshop was hosted by Redhill School in Morningside on 17 July 2014 and attended by 120 parents, guardians and caregivers who received precious insights and practical advice from top quality speakers.

Thanks go to the world-renowned psychologist Dr Derek Jackson, who spoke with authority on how to discipline without anger or tears and Nikki Bush, speaker and author, who spoke about children of all ages who are suffering from burnout. Thanks also to Jacaranda FM and Primedia's Radio 702 and 94.7 Highveld Stereo for carrying out public service announcements leading up to the day. Special mention and thanks to the PTA of Redhill School who again provided pre-workshop refreshments to the guests.

The 'Are you kidding me?' comedy fundraiser was held at Parkers Comedy Club at Montecasino on the 23 September 2014. The event was sponsored by Roland DG and from this generous evening we were able to raise R75 000.

Thanks go to Bob Glenister of Roland for the sponsorship, catering and many prizes on the evening. Thanks again also to Jacaranda FM and Radio 702 for the public service announcements around this event, as well as to Ad Outpost for the freeway advertising, billboard space and printing.

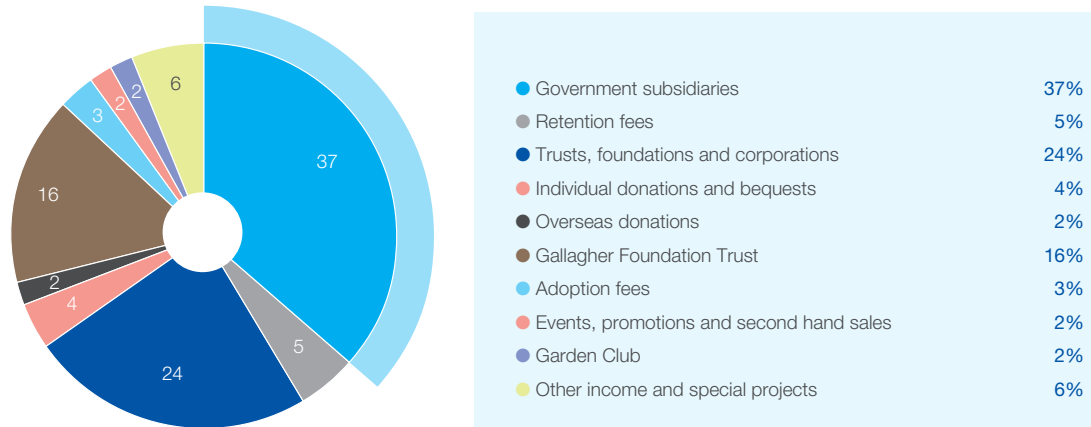
A very special mention and thanks to Whacked Entertainment for the line-up of comedians: John Vlismas, Mark Banks, Tumi Morake, Mpho Modikoane were all outstanding and we really value our relationship with both John Vlismas and Keiron Whitemore.

The Momentum 947 cycle challenge kid's race took place at Riversands in Fourways on Saturday 8 November 2014. Thanks go to HSP for the stand space and opportunity to engage with the 947 community. Printacom and Studder Promotional also deserve thanks for the t-shirt print presses and designs and for all their support on the day.

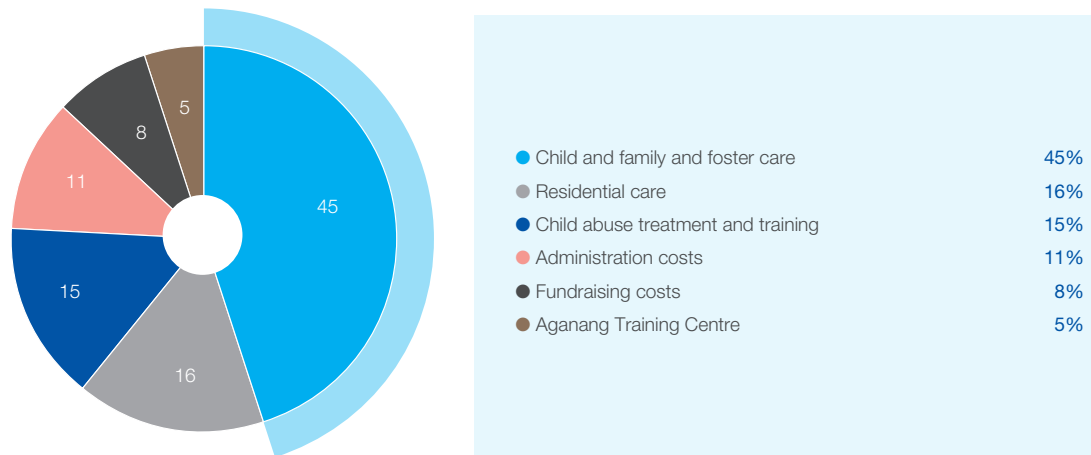
Sachin Nundlal from Graphix Inc, we must thank you for all your pro bono hard work and wonderful creativity and express our appreciation for churning out very special and professional designs to help promote our events.

BREAKDOWN OF INCOME AND EXPENDITURE

Breakdown of Income (%)



Breakdown of Expenditure (%)



HONORARY TREASURER'S REPORT

The South African Economy has been under immense pressure over the 12-month reporting period ending 31 March 2015, and there are no signs that this situation is likely to improve in the short to medium term. This obviously impacts all industries, but is magnified in the NPO sector as both Government and Corporates "tighten their belts", and implement their respective rationalisation programs. Due to the nature of the services rendered by JCW to the community, we are unable to implement reciprocal cost cutting measures and the results are evident in the numbers presented below.

Income of R29.5M is marginally down from R29.6M in 2014. 44% of reflected income was derived from Government Subsidies and 35% came by way of donations.

Total expenditure has increased by 3.7% to R39.6M from R38.2M in 2014. This increase was well below that of the Consumer Price Index (CPI) over the comparable time period. The major categories of expenses are as follows:

	R million	%
Child and Family Care	17.6	44
Residential Care	6.5	16
Child Abuse Treatment & Training Services	5.9	15
Administration Costs	4.5	11
Fundraising Costs	3.2	8
Aganang Training Centre	1.9	6

The result of the above is a Net Loss (Before Sustainability and Reserve Fund Transfers) of R10.1M for the year - which represents an increased loss of 17% compared with 2014 (R8.6M). These losses are certainly not sustainable in the long term and the only plausible solution is a marked increase in donation income going forward, as Government subsidies and overhead costs are unlikely to increase / decrease respectively in the short to medium term.

Again, as in 2014, the continued positive market performance of the Gallagher Foundation Trust Fund provided a further R5.7 M (2014: R6.4M) in much needed income, which ultimately resulted in a net loss of R3.8M (2014: R9.8M Profit). It must be noted that the reported 2014 Net Profit of R9.8M would have been a loss of R2.2M if it had not been for an extraordinary Bequest of R5.8M and a once-off reserve adjustment of R6.2M which was explained in my report to the 2014 financial statements.

I would like to thank The Department of Social Development and all of our sponsors / donors for their continued support, without which we would not be able to provide the much needed services to the growing number of children faced with challenges in our city of Johannesburg.

A special thank you to our auditors, KPMG, who have provided pro bono services to JCW for over 100 years!

As this is my final year acting in the capacity of Honorary Treasurer, I would like to acknowledge the hard work that the finance team has put in over the past two years under my tenure and a special mention must go to our outgoing Financial Manager, Corinna Kreissel, who has been invaluable in heading up the finance department at JCW. I would like to thank our outgoing CEO, Lyn Perry, for her many years of service to JCW and for the impact that she has had on thousands of lives in our community, and to wish our new CEO, Margot Davids, everything of the best in steering JCW forward.

I have thoroughly enjoyed my time as Honorary Treasurer of The Johannesburg Child Welfare and I trust that in some small way that I have contributed positively towards a better and brighter South Africa and I hope to continue that as an active and efficient Board Member of JCW in the future.

Grant Robson

Chartered Accountant (SA)

INDEPENDENT AUDITORS' REPORT

Independent auditors' report on extracted financial information

To the board of management of The Johannesburg Child Welfare Society

We have agreed the extracted financial information, comprising the statement of financial position and statement of comprehensive income, presented on pages 17 to 19 in the accompanying Annual Report, with the audited financial statements for the year ended 31 March 2015. The information has been extracted from the audited financial statements by the board of management for inclusion in the Annual Report for the purpose of providing financial information to the donors.

In our report dated 27 August 2015, we expressed an unqualified audit opinion on those financial statements prepared in accordance with International Financial Reporting Standards.

The board of management is responsible for identifying the financial information to be extracted from the audited financial statements for their Annual Report and for extracting the financial information. We report that we have agreed the extracted financial information presented in the accompanying annual report with the audited financial information presented in the financial statements.

We do not accept or assume liability to any party other than those who engaged us, which is the board of management of The Johannesburg Child Welfare Society.

KPMG Inc.



Per CS Erasmus

Chartered Accountant (SA)

Registered Auditor

Director

11 September 2015

Statement of Financial Position

at 31 March 2015

	2015 R	2014 R
ASSETS		
Non-current assets	30 651 831	30 364 473
Property, plant and equipment	5 837 301	2 616 252
Amount invested with the Gallagher Foundation Trust	24 814 530	27 748 221
Current assets	3 885 299	5 411 030
Inventory	86 156	89 235
Accounts receivable	207 897	750 641
Cash and cash equivalents	3 591 246	4 571 154
Total assets	34 537 130	35 775 503
RESERVES AND LIABILITIES		
Reserves		
Accumulated funds	21 630 067	25 392 005
Reserve funds	3 304 026	3 038 995
	24 934 093	28 431 000
Non-current liabilities	4 118 529	920 051
Operating lease accrual	226 905	348 729
Long-term dedicated funds	177 692	211 177
Deferred income	3 713 932	360 145
Current liabilities	5 484 508	6 424 452
Accounts payable	5 250 665	5 540 055
Short-term dedicated funds	87 630	822 346
Current portion of deferred income	146 213	62 051
Total reserves and liabilities	34 537 130	35 775 503

Statement of Comprehensive Income

for the year ended 31 March 2015

	2015 R	2014 R
Income	29 464 683	29 592 472
Adoption fees	891 607	1 148 163
Child Abuse Treatment and Training Services fees	119 332	105 566
National Lottery	–	1 972 550
Donations	10 191 978	9 522 505
Educare fees	26 650	25 970
Government subsidies	13 094 505	12 364 800
Finance income	97 969	297 405
Other	198 265	80 444
Freelance promotions and events	216 382	217 880
Garden Club	550 000	550 800
Sale of second hand goods	550 499	477 840
Rent received	63 950	15 826
Retention fees	1 865 311	1 772 504
Special projects	1 536 184	978 168
Deferred income	62 051	62 051
Directly spent on services	31 902 132	30 665 430
Child Abuse Treatment and Training Services	5 890 675	5 103 973
Child and Family Care	17 619 723	17 623 793
Aganang Training Centre	1 930 802	1 482 145
Residential care	6 460 932	6 455 519
Administration costs	4 457 793	4 749 010
Depreciation of property, plant and equipment	356 649	359 606
Finance expense	–	466
Insurance and bank charges	238 391	206 153
Motor vehicle, land and building, furniture and equipment maintenance costs	480 359	603 440
Computer maintenance	78 703	120 372
Payroll expense	2 924 853	2 367 997
Rent, telephone, leasing costs and cleaning	299 564	931 695
Bad debt	79 274	159 281

Statement of Comprehensive Income

for the year ended 31 March 2015

	2015 R	2014 R
Fundraising costs	3 201 455	2 786 765
Insurance	1 293	1 585
Events and marketing costs	1 483 348	734 690
Motor vehicle, land and building, furniture and equipment maintenance costs	145 729	156 761
Computer maintenance	4 946	18 756
Payroll expense	1 371 771	1 664 581
Rent, telephone, leasing costs and cleaning	194 368	210 392
Excess expenses over income	(10 096 697)	(8 608 733)
Loss on disposal of property, plant and equipment	(38 998)	(29 493)
Bequests	38 000	5 795 493
Transfer from the sustainability fund – Gallagher Foundation	5 708 485	6 371 995
Surplus of (excess over income)/income over expenditure from total operations before transfer to reserves	(4 389 210)	3 529 262
Net transfer from reserve funds	627 272	6 244 503
Surplus of (excess over income)/income over expenditure transferred to accumulated funds and total comprehensive income	(3 761 938)	9 773 765

EXTENT OF SERVICES

We render the following services to abused, abandoned, neglected, vulnerable and or orphaned children, their families and communities:

Child and Family Unit	Grand Total
Totals	6 879 Intervention Services
Intervention Services	Individuals and Children
2 338	Number of Intakes (a case can include 1-12 people)
382	Cases referred to other organisations at reception
367	Cases referred to other organisations after proper intake (included in the above)
423	Cases accepted for on going services (included in the above)
377	Cases resolved after brief counselling
111	Number of lost or abandoned children
64	Number of children consented for adoption
897	Number of children that received statutory or preventive services after risk assessment
106	Intake from foreign nationals, biggest number Zimbabwean at 43 and DRC at 20 (included in intakes)
Adoption Services	Individuals and Children
45	Same race
6	Trans race
32	Inter-Country
1 440	Adoption enquiries (individuals and couples)
193	Individuals who undertook adoption orientation and training
83	Couples or individuals allocated for screening as potential adopters
60	Birth mothers assisted
61	Families or individuals that made enquiries re: link up search for origins
Foster Care and Re-integration Services	3 355 Individuals
1 095	Children in supervised foster care
268	Children in residential care (Child and Youth Care Centres)
72	Children in supervised care with biological parents
21	Children placed back with their biological parents under supervision after successful reconstruction services during 2014/2015
3	Children adopted by their foster parents
295	Biological parents in reconstruction services
9	Foster parents trained to assist with recruitment of foster parents
187	Foster parents screened
98	Foster parents trained
922	Foster parents supervised
383	People involved in group work
	327 children
	50 foster parents
	6 biological parents
2	Students in tertiary education who were monitored

Child Abuse Treatment and Training Services (CATTS)		4810 Individuals and Children
Therapeutic, Statutory and Preventive Services		Individuals and children
	273	Individuals received short-term services at Zola Clinic
	1 035	Individuals received crisis and therapeutic services at Nthabiseng Centre
	394	Individuals were assisted at intake level
	566	Individuals received long-term therapeutic services
	66	Individuals received statutory services
	2 122	Individuals reached through preventive and awareness campaigns
	6	Offenders assisted and received services
	348	Family members who received intensive services
Training Services		Individuals and children
	1 805	Individuals received training on awareness and prevention of sexual abuse
Thembaletu Life Skills and Economic Empowerment Centre		3009 Individuals and Children
	203	Individuals participated in skills training
	369	Women and men assisted through the information desk
	186	Women assessed and awaiting skills training (waiting list)
Best Life for Every Child		2 251 individuals and children
	2 251	People who have benefited from community outreach and best life for every child
Elton John Masibambisane Centre for Orphaned and Vulnerable Children		5 330 Children and Families
	231	Children in aftercare centre
	52	Children in Stimulation Programme
	121	Caregiver families receiving services at the centre
	49	Volunteers (EPWP)
	11	Participants in Economic Empowerment Programme
	1 012	Individuals attending monthly support group meetings
	3 854	Individuals reached during Awareness Campaigns
Princess Alice Adoption Home		72 Babies and Mothers
	10	Birth mothers who received care
	62	Babies cared for, of which 37 were new admissions
Othandweni Family Care Centre		210 Children
	76	Children cared for in the houses
	48	Children cared for in the nursery
	86	Babies and children who received overnight care

EXTENT OF SERVICES continued

Aganang Learning Centre		31 Learners
125		Applications received and screened
31		Learners selected
31		Learners completed the course and declared competent
Thogomelo Child Protection:		60 Learners
60		Learners selected (screened by DSD)
30		
(First Group)		Learners completed the course and declared competent
30		
(Second Group)		Learners completed training. Assessments nearly finalised.

Elton John Masibambisane centre is 10 years old. Masi was created out of a direct donation from Sir Elton John who came out to South Africa to officially open the centre in 2007. Sir Elton's foundation has a large focus on working with people affected and infected by HIV/Aids and this is a key aspect of the work we do at Masibambisane where all the children at the centre have been orphaned or affected by HIV/Aids in some way.



After winning the Nobel peace prize in 1993, Nelson Mandela donated a portion of his winnings to Joburg Child Welfare to create the **Thembaletu** centre in the Johannesburg city centre. At the time the main focus was to serve street children in the city but the centre has grown with the inner city community and provides empowerment and skills training as well as A Chance to Play programme for children who live in the inner city.

Princess Alice of Athlone was instrumental in the creation of the **Princess Alice Adoption home** in 1930. She was a granddaughter of Queen Victoria and spent several years in South Africa when the Earl was Governor General of South Africa. The Princess Alice Adoption home is 85 years old and still continues the legacy of caring for orphaned children under the age of two years old.



Othandweni was 30 years old in 2014. As a residential centre it has always been part of the Soweto community and has benefited from the care and love shown by the community around the centre. Clive Ntemi Mhlongo was a doctor in the Soweto area who gave many hours of his time and his expertise to providing medical care for the children living at Othandweni. In 2014 a resource centre was built at Othandweni in his memory. The photo shows Dr Mhlongo's wife and mother at the sod turning ceremony for the resource centre in 2014.

Our organisation has a rich history of advocating for positive change in the child rights arena. Over the years we have contributed to the shaping of a cohesive child rights dispensation, and though much work still needs to be done, there was definite cause for celebration in the 2014/15 financial year. Of particular importance, is the celebration of the illustrious career of our Advocacy Coordinator, Dr Jackie Loffell, whose contribution to advocacy and social welfare over the years has been invaluable. Dr Loffell retired in February 2015 and will be sorely missed at JCW.

Sectoral Developments

In 2014/15 there have been numerous developments in the international arena, most notably the 25th anniversary of the United Nations Convention on the Rights of the Child (UNCRC). As the most widely ratified treaty in the world, the UNCRC has played an integral role in nation after nation making considerable strides in entrenching the rights of children into their own legal landscapes. South Africa ratified the UNCRC in 1995 and it was instrumental in shaping our own constitution as far as child rights are concerned. Its provisions are also reflected in enabling legislation such as the Children's Act and the Child Justice Act.

The South African government has ratified the International Covenant on Economic, Social and Cultural Rights (ICESCR), which entered into force on 12 April 2015. The ICESCR has been ratified by over 160 states and is considered a global authority. Although government signed the instrument 20 years ago and cabinet approved ratification of the covenant in 2012, it has taken an extensive period of time and considerable lobbying to finalise the process. Economic, social and cultural rights are important for everyone, particularly society's most vulnerable groups, such as children.

Nationally, there has been much activity influencing the child rights climate. These include two amendments to the Children's Act coming before parliament with a third waiting to come before it. Of note too, is the coming into operation of the Judicial Matters Amendment Act as well as the pending amendment to the Criminal Law (Sexual Offences and Related Matters) Amendment Act which has been rigorously debated.

Participation on Various Forums

JCW continued working in partnership with other organisations, networks and forums in the 2014/15 financial year. This included our long-standing participation with the Gauteng Welfare and Social Services Development Forum and the National Child Care and Protection Forum as well as the South African Regional Network against Trafficking and Abuse of Children. We have also joined the Working Group on Positive Discipline and have been invited to the South African Human Rights Commission's Advisory Committee on the rights of children as well as the Gauteng Family Courts Forum.

Participation in Policy Processes

Through the Gauteng Welfare and Social Services Development Forum, JCW has contributed to commentary on several policy documents. We have also provided commentary on the Draft National Youth Policy and have published a policy brief entitled "Foster Care: Where to From Here?" In addition we have engaged extensively with the media on various child rights issues.

National Child Protection Week 2014

National Child Protection Week represents an important opportunity to reflect on the need to protect children from abuse, neglect and exploitation. JCW elected to commemorate this occasion on 24 May 2014 by bringing together children from Tembalethu, Othandweni and Masibambisane, along with members of the surrounding community for a day of educational play. The children

made posters and banners highlighting the importance of child protection and entertainment was provided by the children from the various centres as well as Aljoy Chik, a ventriloquist from the Hillbrow Theatre.

Training of Child Beneficiaries

Meaningful child participation is one of the hallmarks of a true participatory democracy. Participation, however, only gains meaning through the realisation of the right of access to information. This is because it is only through understanding one's rights that their benefits can be "unlocked". As such, JCW's Advocacy Department has commenced with an initiative whereby the children at its various centres will be trained on their rights. Thus far, two sets of training have taken place, both at Thembaletu – one on Rights and Responsibilities, the other on the Right to a Clean and Healthy Environment. Further training at all of the centres is planned for the next financial year.

Destination Unknown Campaign

Terre des Hommes – one of JCW's partner organisations – has recently launched the southern African leg of its Destination Unknown campaign. The campaign calls for the recognition of the rights of children on the move. As one of the largest receiver states for asylum seekers, refugees and other migrants, this campaign is especially important for the rights of migrant children in South Africa. Thus far, a planning meeting has been held with partners from the region, and is looking to appoint consultants in South Africa, Zimbabwe and Mozambique to engage in field research on children on the move. JCW will play a key role in the campaign going forward.

Nicole Breen
Advocacy manager



CHILD AND FAMILY UNIT REPORT

The Child and Family Unit is the heartbeat of the organisation. Most of the cases that are handled by JCW start here. Sometimes we see children, parents, grandparents and communities at their lowest point. We also provide HOPE to childless couples and individuals and create opportunities for anyone who is willing and able to provide care and love to a needy child.

Business Process

Our business process includes intake and referrals, statutory work, prevention and re-unification services, networking, partnerships and adoption services.

Intake of cases start here. At any time our waiting room is busy and you will find family members and children coming for the first time or follow-ups, as well as SAPS officers and other interested parties. A new trend is now to do referrals via social media like facebook and our website, therefore we receive daily reports on children who have been abused, neglected, orphaned or abandoned, who are under the ages of 13 years. On average our reception receives approximately 25 people a day.

Enquiries range from fathers who have been taking care of their children from an early age without the intervention or assistance of the mother and are now struggling to get a birth certificate for their children, to community members complaining about women begging on the streets with their children, to young mothers wanting to give their newborn babies up for adoption and SAPS members bringing in lost or abandoned children. The three statutory teams work tirelessly to assist with permanent placement and if necessary refer children, parents and families to appropriate services, whilst the adoption team ensures that the birth mothers are supported and children have permanent placements in adoption.

Whilst our mandate is supporting abused, abandoned and neglected children under the age of 13 years, we ensure that children and families who fall outside our mandate are appropriately referred to the relevant organisations.

We always try to finalise a Children's Court inquiry within the timeline and within the requirements of the legislation that governs our work, the Children's Act, No 38 of 2005.

Undocumented children born from foreign countries remains a challenge. We serve children from our neighbouring African countries. In accordance with the

Children's Act, No 38 of 2005, which deems a child in South Africa irrespective of their country of origin, a child should be served if there is a need for care and protection. This has not come without any challenges. The biggest challenge we have is determining the children's recourse to remain in South Africa, when they are no longer subject to Children's Court orders. All children according to our Constitution have a right to identification and documentation, so for all children that come to our organisation, we make sure that the right of identification is not violated. There is, however, a further issue of the eligibility and recourse to remain in the country and not face deportation at any given point which is yet to be resolved.

Networking and Partnerships

We continue to work in partnership with our partners – SAPS, City of Jo'burg, Children's Homes, temporary safe-care parents, other NGOs, relevant stakeholders and all government departments especially the Department of Social Development, the Children's Court and the community at large. We were able to establish a working agreement with City of Jo'burg in terms of displaced people. This was a useful meeting as we were able to streamline the referral processes so as to eliminate frustration and ensure that the referral processes are easy for the children as well as the professionals.

We regard case conferences with professionals, family, temporary safe-care parents and children's homes as an integral part of our work. It is of the utmost importance to always place children back with their biological family if possible. We have agreements with the family as a whole from the word go so that we get the cooperation of the rest of the family early on in our intervention and we can get an understanding of the support that is available for the family early on.

Adoption

We had yet another exciting year in the adoption section. We managed to sign and extend our working agreement with Spence-Chapin in America after they visited us in here in South Africa. The agreement with Spence-Chapin is that they will assist us with the recruitment of adoptive parents for our special needs children, especially those who are HIV positive. This was initially challenging as the anticipated time for the families to stay in South Africa was six weeks, i.e. the financial implication of a foreign couple having to leave work and come to South Africa for such an extended period of time is prohibitive. However, this

has been overcome as our USA social workers have built a very positive and good relationship with parents and streamlined the process.

The adoption team and CFU manager attended the National Adoption Coalition (NACSA) biannual conference in November 2014. One of the main highlights at the conference was the focus on a culturally relevant approach especially in the South African context. Our adoption team plays a vital role in NACSA's structure and activities.

Thank You

As a unit that is directly affected by the coalface of people's needs, we would like to thank all our partners who enabled the protection of children:

- The Thusanani Children's Foundation for incorporating Big Shoes Foundation into their service, to ensure continued service for our children
- SAPS, specifically the Jeppe, Hillbrow, Jo'burg central and the Diepkloof police stations
- The Department of Social Development
- The Department of Home Affairs for assisting us with registration of births
- The American, Finish and Belgian Embassies respectively for assisting with documentation for our children
- The Sowetan for free publications of lost and abandoned children

- Ann Skelton of the Child Law Clinic, Eversheds and BG Bowman Gilfillan for their assistance in more difficult cases
- Beryl Pugsley for assisting with assessments of prospective adoptive parents
- Lefika Counselling Services
- Sophia town Counselling Centre
- FAMSA for allowing our clients to access their services
- SANCA
- National Adoption Coalition
- Spence-Chapin for funding a social work post for us
- The Finnish adopters for collecting kind donations for our children for Christmas
- Gerry Elsdon for the Christmas party and her active contribution to the children of JCW
- All partner childrens homes
- The Jo'burg Children's Advocacy Forum
- The presiding officers of the Johannesburg Children's Court, Randburg Court as well as Alexandra Court
- The surrounding communities for their donations and concern for the children around them
- CFU staff for their dedication and commitment to child protection.

Lowina Fourie
Manager



FOSTER CARE AND RE-INTEGRATION SERVICES

Introduction

Caroline Naoroji wrote *“Life is a miracle, handle it with care.”* The birth and life of a child is usually a cause for celebration of this miracle, however, not all children are born into, and grow up in, circumstances where they can be joyful, happy and carefree, and are “handled” with care. It is, however, every child’s *right* to be “handled” with care, to be loved and to be protected. It is, also, every child’s *need* to be “handled” with care, to be loved and to be protected, and, every child *deserves* to be “handled” with care, to be loved and to be protected.

When it is not possible for children to enjoy their rights to basic nutrition, shelter, basic health care, education, protection and love within their own biological families, they have a right to appropriate alternative care where they can be protected from neglect, abuse, maltreatment or degradation. Some children who are orphaned need appropriate alternative care. The Constitution of the Republic of South Africa, Act 108 of 1996, confers these rights upon them and even if this was not the case, a moral, upright and caring society would not let them down.

The Mandate, and Responsibility, of the Foster Care and Re-integration Services Department

It happens sometimes that children are found to be in need of care by a Children’s Court, but not removed from their biological families, and rather left in the care of their own families, under the supervision of a social worker for a period of time. In such cases, dealt with by JCW, this supervision and monitoring is conducted by this department.

When children who are orphaned and are in need of care and when children have to be removed from the care of their biological families and they cannot be adopted or are not adoptable, it is this department which is tasked with seeking alternative caregivers i.e. foster parents. Foster parents are recruited, screened and trained by this department so that they are able to “handle” these little miracles with care and provide them with all their needs.

It is also the mandate and responsibility of this department to monitor and supervise the placements of the children placed in foster care in order to ensure that these placements remain suitable and in the best interests of the children. Support, guidance and assistance is provided to our foster families and our children in foster care.

Sometimes it is not possible for children in need of care to be placed with foster families and these children are then placed in Child and Youth Care Centres, referred to as CYCCs. It is also the mandate and responsibility of the Foster Care and Re-integration Services Department to seek suitable families to host some of these children over weekends and holiday periods with a view to eventually place them in the foster care of their host families.

It is almost without exception that children desire to live with their biological families. It is also in the best interests of children to be cared for by their biological families and this is what underpins The Children’s Act, No. 38 of 2005. Therefore, this department is also responsible for rendering reconstruction, reunification and re-integration services to the biological families of our children in foster care and those children who are placed in CYCC’s (or residential care). When children are returned to their biological families, the progress of such placements is monitored and supervised in order to ensure stability in the placements, to facilitate the adaptation process and, hopefully, prevent further removals.

Achievements

The Recruitment, Screening and Training of Prospective Foster Parents

Concerted efforts were made, during this year, to recruit foster parents.

A recruitment drive was held at the Zionist Church in Zola North where the congregation was addressed and pamphlets were distributed. A request was made to the communications consultant at JCW to place an appeal for foster parents on the JCW website. An appeal and awareness programme was aired on Soul Therapy on Soweto TV. An interview was held with Health-E News and an appeal was made for foster parents by them on their website and also published in The Weekend Argus newspaper. This newspaper is, unfortunately, a Cape-based newspaper, however, it is also available online. An interview was filmed with SABC Fokus regarding foster care and an appeal was made for foster parents. This year a further nine specially selected existing foster parents were trained to recruit prospective foster parents from the areas in which they reside. Follow-up meetings were held with these “teams” of foster parents throughout the year and recruitment drives were held in Alexandra, Devland, Eldorado Park, Kliptown West, Chiawelo, White City, Diepkloof, Rockville, Zola, Zola North, Pimville, Protea South, Jabulani, Naledi, Senoane and Phiri.

Most of the referrals of new applications to foster came via the “teams” of foster parents assisting with recruitment. Existing foster parents were also approached to foster our children. This also yielded available foster parents. Our other appeals resulted in a negligible number of applicants to foster our children.

A total of 187 foster parents were screened, during this period, to foster our children. Of these 34 were found unsuitable. Twenty-seven were already existing or previous foster parents where only rescreening was necessary and 126 were new foster parents. Ninety-eight foster parents completed our Foster Parents’ Training Programme.

Placements were requested for 214 children throughout the year. Placements could not be found for 28 of these children. Placements which were requested for eight children were then no longer needed and suitable family homes were available for 178 additional children who needed to be “handled” with care and to be protected.

The adverse economic climate has had a definite negative influence on the ability of families to open their homes and to care for children, and more often than not, additional children.

Supervision, Monitoring and Re-integration Services

It is not only a legal requirement that foster placements must be monitored and supervised. It is a responsibility owed to both the children placed in foster care and to the foster families. Support, guidance, assistance, advice, intervention and, often, referrals to other professional services are essential to successful placements.

During the year under review these services were provided to 1 095 children in foster care placements and also to the 922 foster parents in whose care they were placed.

Services were also rendered in respect of the 268 children placed in residential care facilities/Child and Youth Care

Centres. Case conferences were held at 28 CYCCs where these children were/are placed. It is extremely important to children placed in CYCCs to have a sense of direction in terms of their future. Where there are biological families they need to know “what is happening at home”. Their biological families, wherever possible, need to maintain contact with them and it is the task of the social workers in this department to encourage and motivate such contact. When this is not possible or the whereabouts of the biological parents and families are unknown, or even when their identities are unknown, or if they have been orphaned, it is the task and the responsibility of this department to find host parents/families for these children with the intention of eventual foster care placements. Only 21,2% of the children in alternative care have parents or have parents who are either known and their whereabouts are known.

Positive change is possible. While children are in foster care placements or in CYCC placements, services are rendered to their biological families with the aim of eventually reuniting these children with their families of origin. Reconstruction services were rendered to 295 biological parents during the period under review. These services have to be intensive if there is to be any measure of success and are the most difficult to render due to many factors: the lack of motivation on the part of the parents, drug addiction, alcohol abuse, poverty, unemployment, crime, the lack of parenting skills – the list is endless and while change is possible it is not easy, nor quick. We were only able to reunify 21 children with their biological families after successful reconstruction services.

After children are reunified with their families of origin it is crucial that intensive services are rendered for a while with the purpose of supervising, monitoring and supporting these placements to ensure positive adaptation, stability and empowerment. When it happens that Children’s Courts find children in need of care but place them in the care of their parents under supervision, such services must also be rendered. Over the past year services were

rendered to 72 children and their families under these circumstances, i.e. excluding the 21 children mentioned in the previous paragraph.

Besides services rendered on an individual basis, group work methodology is also utilised in the rendering of services by the Foster Care and Re-integration Services Department.

During the year under review 327 foster children participated in group work which was either therapeutic or educational by nature. Topics focused on: career guidance, career exploration, financial assistance, bursary applications, and, writing CVs; substance abuse; child trafficking and dangerous/risky behaviour; lying, stealing and truanting; bullying, empowerment against bullying, school violence, and, gangsterism; disrespect and anger management; self-worth and respect; low self-esteem and identity-crises; the need to belong and be accepted; children's rights and responsibilities; problem-identification, problem-solving and decision-making skills; "myself and my future" – how to set goals; positive communication; desirable vs undesirable behaviour; challenges experienced by children in foster care; addressing challenges in life; challenges faced by children in foster care in accepting their biological families; and, moving towards independence. In addition, an educational and recreational outing was attended by 12 children at the 2014 Rand Air Show.

Fifty foster parents participated in group work which dealt with: the responsibilities of foster parents; positive parenting; methods of discipline with teenagers; and challenges faced by foster parents and solutions thereto.

Only six biological parents were engaged in group work which dealt with the importance of their involvement in their children's lives and the effects of absenteeism on their children. The lack of motivation is often the cause of non-attendance.

Challenges Faced

Once again, a very critical challenge experienced was the severe shortage of suitable foster parents to care for our children. It would seem that this is going to be a challenge we will face until there are positive changes in the economy. A lot of time was spent on recruitment with negligible results. We, however, will continue to do our best to secure an increased number of suitable foster parents.

Challenges with the implementation of the Children's Act, No. 38 of 2005 still persisted and we continued to advocate for changes in order to overcome these challenges.

Once again, we experienced challenges with the unavailability of sufficient transport within JCW on a continual basis and this hampered service-rendering.

The movement of staff during the year under review was also a challenge which had to be faced by this department. This was a change to a relatively stable staff complement over the past few years.

While we must give attention to the challenges faced, we do not only need to focus on them. We need to focus on the positive achievements and impacts which far outweigh the challenges.

Highlights for the Foster Care and Re-integration Services Department

- The placement of an additional 178 children in foster care
- The successful re-integration of 21 children with their biological parents after reconstruction services
- The adoption of three children by foster parents
- The overall percentage of 97,5 of the placements remaining stable and positive

- The matric pass rate for 2014 of 84% was a cause for great celebration! Thirty four students wrote matric, the highest number that can be remembered by this department! There were four distinctions achieved with one of our children placed in foster care achieving 92% for mathematics and 83% for physical science! He is currently pursuing a Bachelor's Degree in Actuarial Science at the University of the Free State
- Forty eight children in foster care placements in 2014 and 46 in 2015 being funded to improve their academic levels by the Bridgman Foundation
- The continued funding by the Rheinallt Jones Trust for two young adults to enable them to undertake tertiary education. One of these two is now in his final year at Damelin, completing a BCom in Marketing and Business Management.

Conclusion and Acknowledgements

Our thanks, our appreciation and our gratitude, as always, goes to the trustees of the Bridgman Foundation who make it possible for some of our children to attend extra lessons, and to the trustees of the Rheinallt Jones Trust who make it possible for some of our children to attend tertiary education. Their generous support and interest is highly valued.

The late Mr Nelson Mandela, during his speech in May 1995, at the launch of the Nelson Mandela Children's Fund, said *"There can be no keener revelation of a society's soul than the way in which it treats its children"*.

The staff members in the Foster Care and Re-integration Services Department and the caregivers of our children in alternative care have done their very best to "handle" our children with care and, hopefully, to provide a positive revelation of our soul, especially for children who have been orphaned or whose biological families are unable to care for them.

My thanks go to each one of them and I salute them and celebrate them.

Maureen Coetzee
Manager



CHILD ABUSE TREATMENT AND TRAINING SERVICES

“Childhood should be a happy time for children. It should be a time when children have opportunities to grow, learn and develop, receive love and care, play freely and be active, feel safe and protected, be healthy and be listened to when they share their views on matters that are important to them,” – Ms L Xingwana, M.P., Minister of Women and Children with Disabilities, 2014.

Rape is one of the most devastating of personal traumas. Victims’ lives have been shattered and sometimes lost, their psychological and physical privacy invaded. Survivors experience feelings of shock, disbelief, numbness, fear, anger, guilt, self-blame and sadness. Behavioural changes such as withdrawal, sleep disturbances, hyper vigilance, mood swings and poor concentration are prevalent. A lack of faith in the criminal justice system and medical services are often barriers to reporting a crime of this nature.

The Child Abuse Treatment and Training Services (CATTS) offers a wide variety of services to children who have been sexually abused, as well as support to their families. Dedicated social workers render intensive therapeutic services working steadfast in an attempt to repair the devastating psychological effects of the rape. These children are seen on an ongoing basis and are assisted by the staff at CATTS in their attempt to heal themselves and find a progressive way forward. We walk side by side with victims from the intake process through the emotionally challenging statutory process, the re-integration into society and only discharge the client from our services when we are convinced that the child has processed the trauma and is able to accept what has happened to them. At CATTS we believe that working with the child’s family is imperative to the healing process as they form the fundamental support systems for the victim. CATTS offers specialised group sessions for parents to help them cope with their own emotions as well as to enable and empower them to assist and provide the necessary emotional support for the victim.

CATTS takes services to the child when families are unable to afford coming into the city. We have a dedicated driver who picks up our children from their school, allowing them to attend sessions with a therapist and then safely returns them to their homes. We also offer services to the adult survivor whom only years later could exhibit symptoms of childhood abuse. Bravely we also assist perpetrators of child abuse who are willing to engage in the process of rehabilitation. Our programme focuses on containment and helping the perpetrator develop empathy for the child that has been abused. We work hand in hand with the Department of Correctional Services and render client sessions as per the court’s requirements.

Our overall services include intake of all sexual abuse cases of children aged between 0 – 12 years in the Gauteng area. We provide statutory services, risk assessment, psycho-social assessments, therapeutic intervention, group work and community work.

Treatment Services

In the last financial year, CATTS’s staff has been working effortlessly in providing services to children and adults in need of intervention. A total of 4 811 individuals benefited from our services during the financial period under review. CATTS continues to be a valuable contributing stakeholder through the Nthabiseng Thuthuzela Care Centre (TTC) based at Chris Hani/Baragwanath hospital. The TTC is well known for its fight against rape. It is a unique one-stop, integrated response to the burgeoning incident of violent sexual acts against women and children. ‘Thuthuzela’, a Xhosa word meaning ‘comfort’, represents a radical approach to rape-care management that is producing excellent results in South Africa. The primary focus of this model is to reduce secondary trauma for the victim, improve perpetrator conviction rates and reduce the lead time for finalising cases. Our intake numbers at the TTC can be overwhelmingly high considering our small staff complement at Nthabiseng. The Nthabiseng Centre renders services to the greater Soweto area and surrounds. CATTS also offers services at the Zamokuhle Clinic in Soweto. We have a committed social worker who handles all the intakes at the Zamokuhle clinic on a Tuesday and Thursday. Her presence at the clinic is highly appreciated by the community as it bridges the gap in terms of providing vital services to the children from a poverty stricken area.

Community Work at a Glance

CATTS prides itself on its community initiatives reaching large numbers of children, parents, caregivers and helpers. Our focus is on prevention and early intervention initiatives. We also rally with other stakeholders in the communities in a collaborative effort to address issues of child sexual abuse. CATTS have prioritised the greater Soweto area and have implemented our services in five schools thus far. Services were rendered to both teachers and children. We also focused our energy on awareness campaigns in this area where child sexual abuse was highlighted and the community was encouraged to participate. In addition to this, staff from Nthabiseng Centre worked closely with women in the Eldorado Park community to empower them to bring about positive changes in their lives. A well received pilot parenting group was also implemented in Eldorado Park, parents appeared eager to benefit from such initiatives, as resources are very limited in this area.

Plans are underway to implement more of these groups thanks to our funder, First National Bank. A community awareness project was also implemented in the Orange Farm area following a desperate plea from a school principal who highlighted the lack of services in the area. More than 650 children participated in the project that was undertaken by the CATTs staff. Community work initiatives were also implemented with university students from the University of Witwatersrand in an attempt to educate them about the effects of child sexual abuse. The midwives at Chris Hani Baragwanath hospital also benefited from the services of CATTs and received training with regard to child sexual abuse and the law. Community work was also taken to the impoverished community of Freedom Park where Nthabiseng staff worked with both children and parents in an attempt to give them insight into the reality of child sexual abuse and how to protect their children. Annually we participate with City Yeah and provide awareness to their students. During the next financial year community work efforts will focus on gender based violence and implementation of different projects in the hostels in Johannesburg.

CATTs Training Department

The Training Department continues to provide cutting edge training for people across all walks of life. The last financial year proved to be exceptionally exciting for us as we had doubled our figures in terms of the number of trainees. A total of 1 805 people were trained by CATTs. We also saw an increase in the demand of our training especially across the NGO sector. We are also exceptionally proud to be one of the national training service providers for NACOSA (Networking HIV, Aids Community of South Africa). The first set of training for NACOSA has already been completed and we look forward to the next set in June. We continue to offer 13 public courses and supply any additional requests from the organisation. We continue to offer courses on Risk Assessment, Child Sexual Abuse, Trauma Debriefing, Stress Management and many more. To get more information regarding our training, please visit the Jo'burg Child Welfare website.

Our special thanks and acknowledgements go out to our much valued funders such as NACOSA and FNB. We value your contributions and are proud to be your partners in the fight against child abuse.

Raquel Reddy
Manager



THEMBALETHU LIFE SKILLS AND ECONOMIC EMPOWERMENT CENTRE

As the country battles with power outages and businesses warn that the economy will be affected, Stats SA says around 4,9 million people are still officially unemployed. The official unemployment rate is made up of those who are jobless but actively looking for a job. South Africa's unemployment rate for the fourth quarter of 2014 dropped 1,1 percentage points to 24,3 percent (Stats SA, February 2015).

Youth unemployment has been inordinately high for many years in South Africa and is one of the country's major socioeconomic challenges. Unemployed youth are characterised by their lack of employability resulting from a range of socioeconomic factors. They often have low levels of education, have dropped out of school and invariably do not have the literacy, numeracy and communication skills needed in the labour market.

The inner city has 217 000 residents in 37 000 dwelling units. Some 8 000 000 commuters enter the city everyday and 300 000 to 400 000 migrant shoppers visit the city each year (City of Jo'burg, 2015). The streets and pavements are heavily congested and traders both legal and illegal, contribute to constant noise and jostling as well as throwing waste into already clogged storm water drains and gutters. Women suffer endless harassment, thuggery and worse: there is minimal respect for law and order and few places for women to turn when victimised (Barbara Holtmann, 2015).

Thembaletu, a beacon of hope, is in a part of Jo'burg city that appears tired and run down. One only has to take a walk on the streets surrounding Thembaletu to be confronted by drug peddling teenagers or the onslaught of 22 000 taxis who are a law unto themselves. Yet the Old Drill Hall stands proud, housing the Thembaletu project that has given disadvantaged youth a new chance at life, a chance to be providers for their families and a chance to live an overall better quality of life. Our extensive waiting list bears testimony that people do want to better themselves and contribute to a growing economy. The project also extends an opportunity for foreigners to receive skills training and be able to become entrepreneurs in a country

that doesn't steadfastly give new opportunity to people from other countries. Our aim is simple: to improve the quality of life of individuals living and working in the inner city irrespective of race, colour and creed.

Thembaletu, with the financial assistance of the Department of Social Development, offers skills training to disadvantaged community members. In the year under review, 200 men and women were trained on basic computer skills and 80 women were trained on hair, nail and beauty care. All trainees also received comprehensive life skills training. Many of our trainees have started up their own small businesses in the informal sector and are now able to provide for their families and enjoy a better quality of life. In the new financial year of 2015, Thembaletu will be changing and adding on to the current training. While our Australian aid funder has allowed us to continue the nail, hair and beauty training, we will be implementing Security guard training in an effort to break into the formal sector of employment as well. We have partnered with an organisation that will not only train our trainees, but will also help secure these trainees employment. We are very excited about our new training direction and look forward to our trainees being placed in the formal work sector.

Thembaletu was most fortunate when it partnered with Proctor and Gamble in an effort to encourage entrepreneurship amongst the youth. The leading consumer product company has already given much of their time in terms of giving unemployed youth skills training on how to run their own businesses.

Furthermore, Jo'burg Child Welfare and P&G have entered into a contract whereby P&G will do a one day business plan training each quarter with new trainees. They will teach the trainees the basics of how to complete a business plan and will go even further by awarding the top three business plans per quarter funding to start up their own businesses. The first placed business plan will be awarded a total of R15 000, the second place will receive R10 000 and the third placed participant will receive R5 000 for start up costs. We are honoured to be in partnership with one of South Africa's leading consumer product companies.



The Best Life for Every Child

The Best Life for Every Child was a project initiated in 2012 and focused on mobilising a variety of stakeholders in the inner city to work collaboratively on improving the quality of life for children in the inner city. We have come a long way since we first developed the concept of the Best Life for Every Child project.

We have made exceptionally valuable partnerships with important role players in the city. An example of this is the partnership with the City of Jo'burg Region F. We have cemented this partnership by entering into a memorandum of understanding, to promote sustainable transformation and development in the Best Life precinct in the inner city. We have aligned ourselves to the city's vision of a better inner city precinct and are working with other stakeholders to improve the service delivery in the area.

Emma Holtmann commented that to date the programme has recruited and built partnerships with over 162 government and non-government partners in the inner

city. Best Life has developed collective interventions through extensive consultation, which deliver support and development to vulnerable children and adults in the inner city. The partners in this project collaborate with extraordinary resilience in an attempt to improve access, mobility and safety of the site users. They do this via advocacy, urging and supporting all relevant departments of the city to clean and maintain the area and enforce by-laws, and by integrating their efforts to deliver preventative and support services to their users.

The process has not been without its challenges but Jo'burg Child Welfare remains positive that our collective efforts will bring about an improved quality of life and more effective service delivery for all the people who use the inner city.

Raquel Reddy
Manager



ELTON JOHN MASIBAMBISANE

Masibambisane has serviced the communities in the Eldorado Park and surrounding areas of Kliptown, Mandela Square and Slovo Park, for 10 years this year. We celebrate this significant milestone as we reflect on the impact that these services have yielded in the lives of orphaned and vulnerable children.

Masibambisane is indeed a safe haven for these children as they survive in an area that is plagued by drugs, alcohol, domestic violence and crime. The centre's aim is to ensure that every child is given an opportunity to develop to its full potential and to support all children in their quest to make a better life for themselves and their families.

The focal point during the year in review has been around youth development, as we strive to contribute towards developing responsible and accountable future citizens in our country. The centre's programmes are geared to inspire young people to make informed decisions about their future, setting goals for themselves and examining sexuality and human rights.

The children are also active participants in creating and finding solutions to challenges that they encounter. We believe that nothing should be done without the involvement of our children.

Education

Education has been placed as a priority at Masibambisane and we are delighted to have eight students who are in the process of completing their matric this year, after having only three students in prior years. Masibambisane is proud at succeeding to inculcate a culture of learning amongst children in the community. The Masibambisane Tutorial Support Programme had three teachers on pension that focused on teaching primary school children how to read and write Afrikaans. The qualified maths teacher is consistent with his assistance to support and teach the children pure mathematics in grades 10 and 11.

The children that are performing well were acknowledged through the academic achievers' ceremony. We managed to award 94 learners from all grades based on their performance of the previous three quarters. The other way to acknowledge well performing children was through a camp for 30 learners that were sponsored by Camp River Lake management. The latter learners were pampered with goodies and were given an opportunity to have fun through adventurous games of their choice.

These acknowledgements have motivated and encouraged the children to be dedicated to their school work and this has led to the children moving swiftly to the next grades. Two of the children that were in matric passed with a diploma and a degree and one pursuing her tertiary studies at the college assisted through a bursary. Two children with learning disabilities have been placed in a school for children with special needs. This has enhanced their confidence and self-esteem.

The foundation phase of the Stimulation Programme had 21 children who graduated in 2014 and children were ready and excited to go to school. They demonstrated their reading and writing skills to their parents during a graduation ceremony. The pre-school teacher has received feedback from several parents telling her that school teachers are delighted that the children can even read small sentences and commended Masibambisane for the good work.

The Red Apple Reading Club, held every alternate Saturday, has impacted the children in grades 2 to 11 in a positive way because they are now able to read, spell and understand what they are reading. The children that were part of the reading club for the past two years are now part of the volunteers that teach the children reading, spelling and public speaking. The Definition of Art Programme continues also to assist children to develop academically through spelling bee, mathematics, reading and poetry.



Psycho-social Support

Masibambisane has focused on teenagers to support them on their journey to become independent, educated and informed young adults. Two teenage support groups were facilitated at the centre viz. general support group – “boy-to-boy talk” and “girl-to-girl talk” were held. The second support group focused on teenage girls that are in relationships. The impact has been comforting as some girls have decided to focus on their school work rather than being involved in relationships. However, support is continuing for the girls that are in relationships. Some boys were referred to clinics as they needed more information on circumcision and other related sexuality issues.

Another support group for orphaned children is being facilitated by an Extended Public Works Programme coordinator who is completing her final year studying social work. The purpose is to enable the children to share and support one another about their life experiences as orphans. They are also able to deal with their loss in a positive way.

The “Kids-to-Kids” Programme is a life skill programme that offers teenagers an opportunity to develop leadership and facilitation skills. This peer education programme enhances their self-esteem, confidence and leadership skills.

Sports, Art and Recreation

Sports highlights include games organised by City of Jo’burg where the under 17 netball team obtained a medal for best improved team under the “Wafa-Wafa” netball tournament. Also participating was the under 17 boys soccer team and both these teams obtained first positions. Masibambisane is delighted to have one child aged 17 years in grade 8 who is now playing for Kaiser Chiefs Development Academy.

Definition of Art focuses on drama, poetry and dance. This has enhanced the children’s confidence as they now believe in their talents and are taking the initiative to be professional artists. One of the children has entered the South Africa’s Got Talent show and three other children are attending workshops in performance art at the Soweto theatre on a weekly basis.



Child Participation

The children's committee consists of 16 members representing primary and high school. The committee has been trained in leadership, team building, public speaking, organising and communication skills. The committee has exciting and fun activities like celebrating birthdays etc.

Community Outreach

World Aids Day Commemoration campaign's theme was: "Know your status, protect yourself and protect others." The purpose was to honour our loved ones who passed away and those who are infected and affected by HIV and Aids. Various free testing stations were set up around the community.

Child Protection Week was facilitated at four primary schools in partnership with SANCA Eldorado Park. The children were able to gain knowledge and understanding about the importance of not engaging in substance abuse and also about their rights and responsibilities. Some of the learners received educational packs as part of acknowledging their participation.

People Living with HIV/Aids support group celebrated Father's Day by visiting the Andries Meyer Old Age Home

in Eldorado Park. The aged people were treated with entertainment and a donation of toiletries from proceeds from a Pick n Pay tin collection. The group also visited Nancefield Old Age Village, where they assisted some of the aged people to clean their houses.

Appreciation

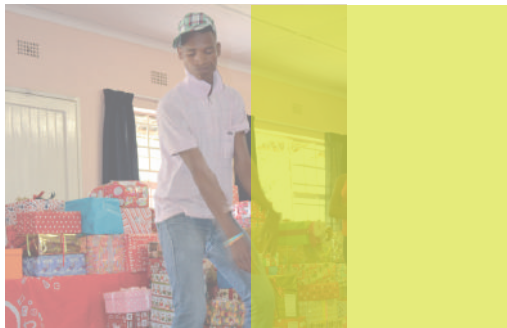
Masibambisane is an integral part of the communities that surround us and our impact is possible only through the help and support that we receive from our various donors and volunteers.

Special mention must be made of Carte Blanche's 'Making a Difference Trust', KFC's 'Add Hope', Discovery, Blue Spec Company, Gals Movie Club, Johannesburg Garden Club, National Development Agency, Eaton Electric SA, HWSETA, whose ongoing support helps us keep the centre going.

Thank you all for your support and dedication.

Mahlako Kotsi

Manager



Where Hope is Celebrated...

Princess Alice Adoption Home (PAAH) provides residential care to babies (newborn to two years) who have been abandoned or consented for adoption. The babies enter our care when they don't have the ideal start in life. The home offers them the best possible chance at a normal life and ensures that they receive loving, quality care until they join their 'forever families'. This year we celebrate 85 years of providing an ongoing essential service to the greater Johannesburg area, by caring for abandoned and vulnerable babies, as well as connecting these little ones to loving and nurturing families.

PAAH's secondary objective is to provide a safe haven for young pregnant women who are destitute or in crisis. We provide full accommodation and ensure that they receive appropriate pre and antenatal health care and are supported throughout the birth experience. JCW social workers assist them in deciding whether to keep their babies or consent for adoption.

The Year under Review

PAAH cared for 62 babies, 37 of which were new admissions. During the period under review, PAAH facilitated 28 successful adoptions – 19 local and nine on an inter-country basis. Three babies were placed in foster care and four babies were reunited with their birth moms or biological families. Ten birth moms were accommodated.

All babies who were potentially exposed to HIV *in utero* and at birth received anti-retroviral treatments. Most of these reverted to a negative status but three babies were HIV positive – one of these babies has since been adopted.

Two babies were treated for TB infections. Respiratory infections and gastroenteritis present the biggest challenges to the health of the babies in our care and during the year, six babies were hospitalised for these reasons.

PAAH employs 20 staff members to administer and provide 24-hour care to the home; 14 staff work in shifts caring for the babies in the nursery, three alternate in the kitchen, laundry and cleaning of the house and an office coordinator, nursing sister and a manager/fundraiser comprise the rest of the team.

In order to comply with the Children's Act, No 38 of 2005, PAAH has – for the first time – registered as a Child and Youth Care Centre with the Department of Social Development.

Donations-in-Kind

PAAH is very fortunate to receive various forms of 'in-kind' support that assist with many aspects of the work we do. Donations are largely received in response to our monthly wish list, which provides for almost all of the babies' toiletries, nappies, many of the basic medicines, as well as toys and clothing. Thank you to all the individuals and companies that make this happen.

The home received overwhelming support for Mandela Day 2014 by both corporate groups and individuals. Cupboards and shelves were filled solely through the generosity of people celebrating and honouring Madiba's legacy.

Regular donations assist us in containing costs within a very tight budget. Significant in-kind monthly donors include Woolworths (Greenside), Bennetts, Nature's Valley and Supercare.

Pro Bono Maintenance

Most of the maintenance services around the house was done free of charge, including plumbing by Drip No More and Brown's Plumbing. Carpets were cleaned by Rodney Mosser at no charge and GLH Architects sponsored a handyman to do several repairs around the house, including fixing windows, curtain rails and replacing worn-out locks and door handles.

Oxford Landscaping provided a much-needed boost to our garden through a clean up, repairing broken trellises and fertilising the plants.

The staff of Standard Bank Property Finance sponsored new Speed Queen tumble dryers, the installation of an access control system on the front security gate as well as a hydrofoil unit in the kitchen.

Events

During the year, fundraising events and functions included our inaugural Masters for Minors Golf Day in August and a Quiz Night in March, both held at the Wanderers Golf Club. The events were well supported and successfully raised funds for the home. We hope to grow them in the coming year.

We were also thrilled to be the beneficiary of the Celebrity Cherubs Mother's Day Garden Party in May 2014, in partnership with the lovely La Vie en Rose restaurant. The event was supported by a host of celebrities and gave us valuable exposure through various media channels.

We Wish to Thank....

PAAH is primarily a donor-funded organisation, with support from a variety of sources including corporates, trusts and foundations, individuals and events. Donations in-kind play a big role in helping contain expenditure. Each donation is channelled directly into maintaining a high standard of healthy and loving care for the babies.

Major donors in 2014/2015 include; Land Rover Sandton, Standard Bank Property Finance, Kirkness Charitable Trust, George Elkin Charitable Trust, The Red Ball 2014, The Davies Foundation, John and Elsie Barrow Charitable Foundation and GlaxoSmithKline.

We are very humbled by the many individuals who generously support our home but who are not named in this report. Involvement in our fundraising activities (including the MySchool card, events, Christmas appeal and raffles) has boosted our income. PAAH also enjoyed a significant increase in donations from overseas-based donors.

PAAH is extremely grateful for the ongoing *pro bono* support from a range of professionals who contribute enormously to ensuring the optimal development of each baby. Our sincere thanks go to Thusanani Children's Foundation for developmental medical assessments and delivering occupational therapy services, Wits Speech and Hearing Department, Dr Khaleel Ismail, Claire Bless for *pro bono* body talk therapy, ADT and Netcare 911.

The home could not function without the wonderful volunteers who give their time and resources to help us in all aspects of our operations. In particular, volunteers spend time in the nursery giving love, attention and stimulation to the babies. We also accommodate community service volunteers from a wide range of schools and universities.

The Road Ahead

The biggest challenge is to raise the funds needed to maintain the standard and special quality of care offered by PAAH, as well as focusing attention on increasing regularity and consistency in our volunteer programme for



the benefit of the emotional and developmental well-being of our babies.

- **85th anniversary**

PAAH celebrates its 85th anniversary in October. We look forward to marking the occasions with a heritage event in September.

- **The Granny Programme**

We are very excited to launch “The Granny Programme” in 2015. The programme, which is the brainchild of Spence Chapin, has yielded positive results in other children’s homes, like Othandweni. The programme provides young children with enhanced emotional care and stimulation through consistent bonding and interaction with volunteer “grannies”.

Thank you to all our friends and supporters – we do it for the babies and could not do it without you.

Jo-Anne Schermeier
Manager/Fundraiser



OTHANDWENI FAMILY CENTRE

Providing safe residential care and child protection services for children remains the key priority of Othandweni Family Care Centre (OT). The provision of service to children comes with its fair share of challenges and whilst we do what we can to anticipate challenges and therefore prepare for them, when unexpected challenges arise, we work as a team to address them.

The year under review, although faced with challenges, brought great excitement, joy, fulfilment and pride.

Nursery

The nursery houses 30 children aged between 0 to 4 years. Babies and toddlers who have been found abandoned or neglected are often suffering from a variety of ailments. All babies were taken for immunisations and regular check-ups at the local clinics and Chris Hani Baragwanath hospital and are individually monitored by means of feeding charts. Some children required specialised medical attention e.g. dermatologists, ENT, psychiatrists and psychologists.

Babies and toddlers are productively engaged in effective stimulating activities like the Gogo Programme, where Grannies use an Early Learning Accomplishment Profile (ELAP) Programme.

Regular meetings are held with the Child and Family Unit and Child Abuse Treatment and Training Services Team at JCW head office to monitor the progress in placing babies with adoptive and foster families, or in re-uniting them with their families of origin. It is our priority to place babies with suitable families as soon as possible so that they do not experience prolonged institutionalisation, which could be detrimental to healthy development.

Cottages

The cottages offer supervised care in a family setting to 60 school-going children and teenagers. The aim of the cottage system is to minimise the effects of long-term institutionalised living and to create a homelike environment. There are five cottages/houses divided into

age groups: the youngest children are five years old and the oldest children are 18 and above. The children in each cottage live under the care of an experienced child-care worker.

Developmental and Recreational Programme

Children are engaged in various programmes to ensure that their physical, emotional, spiritual, cognitive and social needs are adequately met.

Our annual Mr and Miss Spring pageant was successfully held on 4 October 2014 at Makhaya Hall. This annual pageant aims at building self-esteem and confidence in children.

Four children went to Outward-bound camp at Venterskroon as part of their President awards' activities for the Silver award. Three girls and a staff member went to Mpumalanga as part of the President Awards' Gold Award activities. This included hiking and a residential project where they painted a local school.

"Sisters We Can" continued to conduct life skill programmes with the girls on Thursdays.

Our choir, gumboot and traditional dancers performed at various occasions. The netball and soccer teams participated in tournaments with other child and youth care centres. Karate was suspended this year due to the renovations of the hall.

Spiritual growth is as important as other areas of development for our children. We are privileged to be visited by various denominations to hold prayers and offer our children hope.

In recognition of child protection week, talks were organised for our children on the following topics: bullying, physical abuse, emotional abuse, child neglect, sexual abuse, child trafficking, relationship, dating and sexuality.

Granny Programme

This programme was launched in 2011 with the aim of ensuring children, aged 0 to 6, receive the correct stimulation that is very often missing in residential care, but is extremely important to the physical and emotional development of children.

This programme involves 15 grannies who interact with 30 children. The children involved in this programme benefit from the interaction with their “grannies” and have shown tremendous improvement in their motor skills, verbal skills, social skills, emotional development, as well as many other areas of development. The grannies continue to shower the children with love, care, support and warmth. To ensure that our children benefit optimally, our programme continues to be strengthened by the support we receive from the professional therapists provided by Thusanani Children’s Foundation.

The Granny Programme continues to add value to our children’s lives. The social worker responsible for the programme and two Grannies were invited to Toronto in Canada as a result of work that this innovative intervention has achieved. They joined a distinguished group of global leaders for the inaugural international symposium: Overcoming Isolation and Deepening Social Connectedness: Global Innovation and Local Practice, on October 1 to 3 2014. The Grannies were fortunate enough to be invited to visit the offices of the US based organisation and funders of the programme, Spence-Chapin, where they were able to share their learnings and experiences with key stakeholders.

Mentorship Programme

The Mentorship Programme seeks to provide children involved in the programme with various life skills and expose them to the outside world. It has a meaningful and lasting impact on the children involved. Among other key objectives of the programme is to provide support to the mentee, to give career advice and guidance and to assist in building confidence of the mentees.

During the year under review, two mentees were part of the “Take-a-Girl/Boy Child to Work” initiative facilitated by their mentors. They spent two days exploring, observing and learning intricacies around the world of work.

Going forward, TYME Finance has agreed to assist OT in sourcing mentors and the future management of the programme.

Independent Living Skills Programme

This programme equips teenagers from 15 to 18 years with the necessary skills to ensure that after disengagement from the centre, they are able to adjust to life within the community. The programme covers topics such as financial management, decision making, problem solving skills, career guidance, counselling, job readiness, job maintenance, time management, as well as numerous others. Due to renovations of the hall, there was little work done with children on the programme, however, the energy was channelled to intensify the programme by arranging speakers who will be addressing various topics for the year.

Education

All children of school-going age were placed in appropriate schools according to their mental and educational capabilities. The staff supported the children by attending meetings, school events, sports and cultural activities. Regular communication is being maintained with educators. Children in residential care often experience learning difficulties however, we are delighted to report a pass rate of 92,5% despite this. This achievement is due to the commitment of staff and volunteers who supervise and monitor the children’s homework and progress. One of our success stories is a matriculant who is currently doing a social auxiliary course through a recognised institution.

We held our annual awards ceremony in November 2014 at which children received certificates for outstanding performance in sports, arts and culture, as well as scholastic achievements. The 20 best academic achievers were taken on a trip to Sun City's Valley of Waves on 2 December 2014. This exercise encouraged other children to achieve academically.

Our partnership with the University of Johannesburg's (UJ) Department of Industrial Psychology and People Management (IPPM) has continued and remains a positive factor in the education of our children.

Staff Development

We have limited resources to ensure that 40 permanent staff, 15 temporary workers and eight relief workers receive continuous training to ensure that professional service is rendered to our beneficiaries. We were, however, able to send staff on various trainings, workshops and team building exercises and to ensure that children benefit optimally from their skills and expertise.

Community Involvement

We had several committed international and local volunteers who spent quality time with the babies and older children. Volunteers complement the staff/child ratio and ensure that there is always someone available.

Various tourist companies continued to bring the international visitors who donated generously to the centre. We also had members of the community visiting the children and spending time, assisting with chores and donating generously.

Church groups and other community organisations continued to visit and offered their support in many ways. During Mandela Day we were blessed with about 137 visitors who contributed by voluntary service, monetary and in-kind donations.

Our children had the opportunity to visit the Soweto Home for the Aged where they assisted with chores and spent time with the elderly.

Celebrating Successes

2014 was a year of celebration, not only because of our 30th year of existence, but also because OT received a generous donation in the form of a resource centre. The centre comprises a library and a computer room. OT is extremely indebted to Mrs Lindiwe Sangweni-Siddo, Mr Nkululeko Sowazi and Tiso Foundation for the amazing donation towards building this centre that will serve as a powerful engine towards the holistic development of the children. The boardroom was also built and resourced. Two rooms were converted to counselling rooms and were furnished accordingly.

Achievements from our children is a direct reflection on the work that we do here at the centre and it is with great pride that we are able to report that not only have one of our matriculants enrolled for a social auxiliary course, but another former resident has enrolled for his LLB degree through Wits University.

Acknowledgements

Our achievements are directly related to the constant commitment and involvement of various organisations, corporate sector, churches, social clubs, schools, community members and the international community who actively participate and generously support our work in many ways. These include the following:

Aegis, Awesome Travel, Beyond Team Building, Capernaum Trust, Carte Blanche, Christ Embassy Church, Department of Social Development, Discovery, Edcon, Exclusive Books, EZGroup, Nash Family Trust, Enzani Technologies, Green Pastures Church, Jo'burg Road Agency, Moso Consulting, Nedbank, Penguin Group, Pestbusters, Pick

n Pay – Maponya Mall, Santa Shoe Box, Sello Maake ka Ncube Foundation, Shoprite – Naledi, Sisters We Can, Sophia Town Psychological Services, Soweto TV, Spence-Chapin, Studiosus, Synergos, Teddy Bear Clinic, Telkom Foundation, Thusanani Children’s Foundation, Tsogo Sun, University of Johannesburg (Department of Industrial Psychology and People Management).

We would like to extend our sincere thanks to Soweto Hotel for accommodating our international volunteers and offered meals *pro bono* during the building of the resource centre.

We are grateful to have worked with various corporate volunteer teams who assisted with a number of maintenance projects around our centre, as well the local and international volunteers for their assistance and valuable time they spent to contribute to our work. You have convinced us that we are not alone in raising stars of tomorrow. We would also like to thank all the organisations and individuals who visited on Mandela Day and throughout the reporting period.

Individuals

I would like to express my sincere thanks and gratitude to the following individuals who consistently show love and support to the children through their acts of generosity and kindness: Andre Grobler, Bonny Motsa, Claudia Ngassa, Debra Nonyane, Dominic Mearing, Dominique Nash, Dumisani Mbanyele, Mahlaku Nyembe, Mandla Nhlapo, Manelisa Mavuso, Mhlongo family, Ntsatsi Mokhethi, Phatsimo Modise, Robin Bolton, Tauriq Keeran and Xabisa Ntoni.

Staff, Directorate and Board Members

Our gratitude would be incomplete without thanking all our directors, staff members and our board members for their dedication, hard work and commitment to serve the children. *Pula!*

Phineas Phiti

Manager



We believe that looking after the wellbeing and proper care of children, brings us one step closer to securing the future of the nation. At Aganang Learning Centre we have implemented a Social Auxiliary Work Training Programme and the Thogomelo Training Programme to facilitate this belief.

Thogomelo Child Protection Programme

“Thogomelo” is a Venda name which means “caring” or “taking care”. The Thogomelo project aims to care and protect vulnerable children by increasing the knowledge, abilities and wellbeing of those who are responsible for them and consists of three programmes; Psycho-social Support, Supportive Supervision and Child Protection Skills Development.

The Thogomelo Child Protection Programme is intended for supervisors of community caregivers. The curriculum focuses on the community caregivers’ role in caring for and protecting children in the context of the South African law, to ensure the child’s best interest are upheld.

The Child Protection Skills Development Programme comprises eight modules, including:

- understanding children: vulnerability, abuse, neglect and exploitation of children
- Responding to children and building child champions in community caregiving organisations.

The Thogomelo training is provided by the Aganang Learning Centre in partnership with the Department of Social Development and Mott Mac Donald with funding from the USAID.

The first group of Thogomelo Child Protection training consisted of 30 learners from various community based organisations and started on 20 August 2014. The training included four weeks practical work and learner support by facilitators and assessors.

The training went well, assessments were completed and all 30 learners were found competent. Their portfolios of evidence were signed off and 20% of the portfolios were submitted for moderation and verification by the HWSETA, to endorse the results.

Training of the second group of 30 learners from the West Rand commenced in February 2015. Completion of assessments has been scheduled for June 2015, after which 50% of the portfolios of evidence will be submitted for moderation and result endorsements.

Social Auxiliary Work Training

Aganang in Sotho means “to build one another”. Aganang aims to build the knowledge, skills and abilities of the social auxiliary work learners in caring for and looking after the wellbeing of orphaned and vulnerable children, so that they in return can go and implement what they have learned in their communities. At the completion of the training, learners obtain a qualification as a social auxiliary worker.

The Social Auxiliary Work Training (one year course) commenced on 6 May 2014. This group consisted of 31 volunteers from various community based organisations in Soweto.

This training was offered in partnership with HIVSA where 20 learners were funded by HIVSA and the balance by JCWS. The training consists of 30% theoretical work where learners must attend class every Tuesday and Thursday at Aganang Training Centre, and a 70% practical component based on workplace placements where learners do their practical work at their organisation every Monday, Wednesday and Friday for one year.

This course provides a solid grounding in the academic theory underpinning the main concepts of social auxiliary work and includes the following modules:

- Introductory Concepts to Social Welfare in SA
- Community Work
- Human Behaviour
- Group Work
- The Role and Purpose of Social Auxiliary Work
- Casework
- Administration
- The SA Judicial System
- Research
- Social Problems and People at Risk
- Chronic Illness and HIV/Aids
- Victim Empowerment (where the learners can choose between the last two modules).

In addition to training modules, further value-added training was done through Aganang Supervision Development Days. An additional two day intensive training on HIV/Aids by HIVSA was offered. CATTs training unit also offered extra training covering an introduction to child sexual abuse and risk assessment.

In addition to supervision that the learners received at Aganang during training, a supervision officer of Aganang also visited the community based organisations three times during the year to conduct supervision visits with learners in the workplace. The learners as well as their managers really appreciated these supervision visits.

The social auxiliary work learners worked hard and were found competent on all the modules. In terms of their practical work, they implemented various advocacy campaigns with success.

All 31 social auxiliary work learners were very committed throughout the year and there were no dropouts. A graduation function will be held in partnership with HIVSA, where the learners will receive their Social Auxiliary Work Certificates.

The graduation for the social auxiliary work group of 2013/2014 was held in partnership with HIVSA on 13 September 2014. Forty social auxiliary workers graduated. The event was very successful and an occasion that the learners will always treasure in their hearts. All graduates were helped with the process of registering with the South African Council for Social Service Professions.

Orphaned and Vulnerable Children's Forum

The Orphaned and Vulnerable Children's Forum (OVC forum) which took place bi-monthly also played an important role in the strengthening of psycho-social services to OVCs and their communities.

A workshop on how to implement various games/ play and sporting activities for orphaned and vulnerable children, was also offered to the staff from various CBOs in partnership with Themba lethu and Masibambisane.



The Way Forward: Social Auxiliary Work

2015 brought new challenges with it as the funding partnership with HIVSA comes to an end with the completion of the present social auxiliary work course in May 2015.

Recruitment will be done through advertising in the newspaper for 2015/2016 training.

Thogomelo Training

Training of the third group of 30 learners from Tshwane in the Thogomelo Child Protection Programme will commence in June 2015.

With a dedicated and compassionate team and with the support of JCW, the Aganang staff will continue to make an impact in its communities. I would therefore like to give the following Aganang staff, Nurse Nkosi, Admire Moyo and Baldwin Netshiavha my sincere thanks for their continued commitment and hard work in making Aganang a success.

Last but not least I would also like to thank our assistant director: Emily Teffo for her continued and valued contribution and support to Aganang.

May God bless JCWS!

Alta Bezuidenhout
Senior training coordinator



Our Vision

It is the vision of Jo'burg Child Welfare to provide holistic child protection services to children in the greater Johannesburg area.

Our Mission

Our mission is to care about children, their families and communities, promoting their rights, well-being and dignity.

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Our sincere thanks to our contributors:

Design and Layout: Bastion Graphics

Printing: The Bureau

Paper: Antalis

External Audit Service: KPMG



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